

# 7400 ZOO DIGITAL GROUP PLC FINAL RESULTS FY25

Augus





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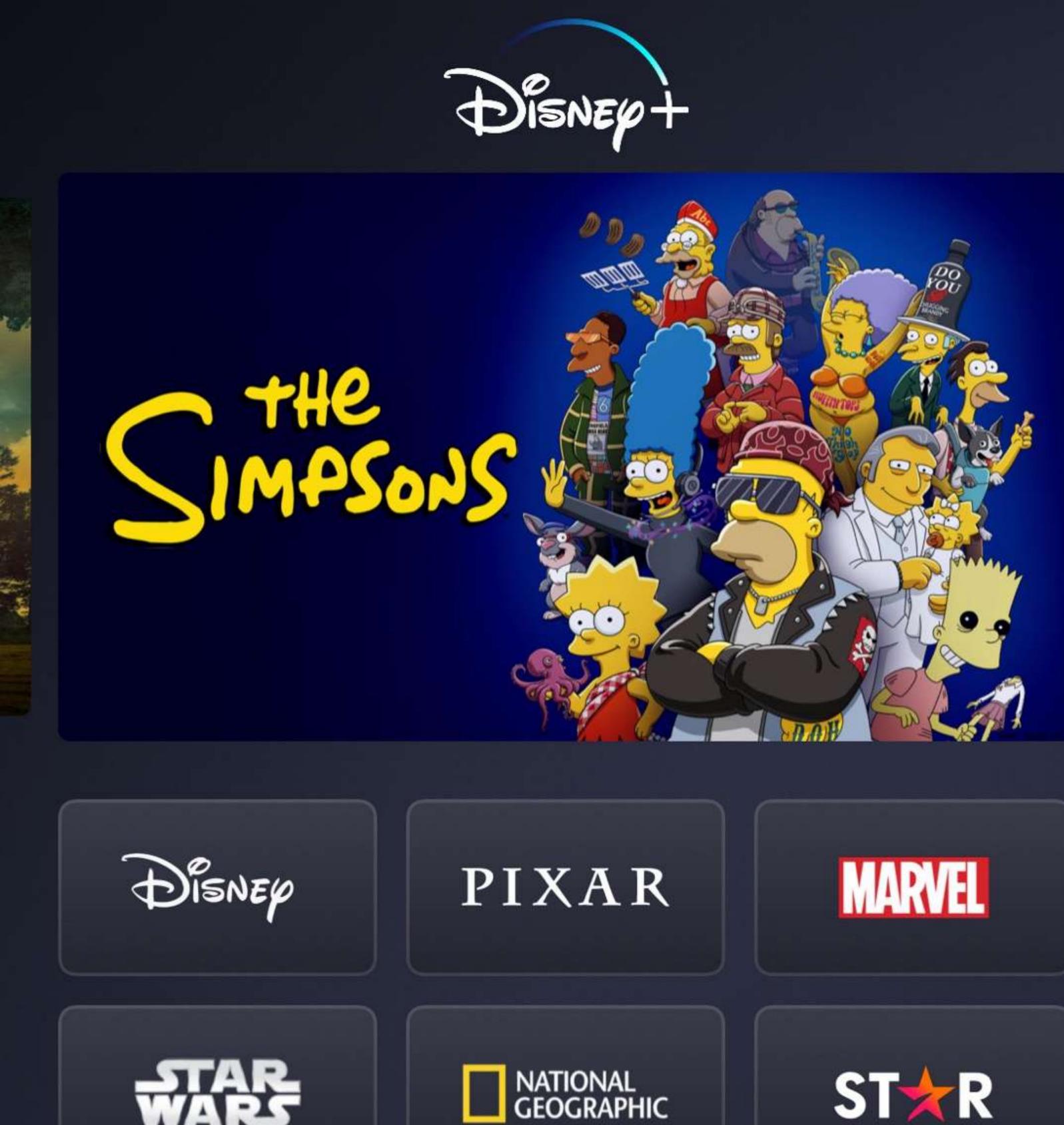
### **Stuart Green, CEO**

- Co-founder and CEO since 2006
- Over 30 years experience in team building and executive management in the TMT industry
- More than 30 patents granted in the fields of image  $\bullet$ processing and digital media production

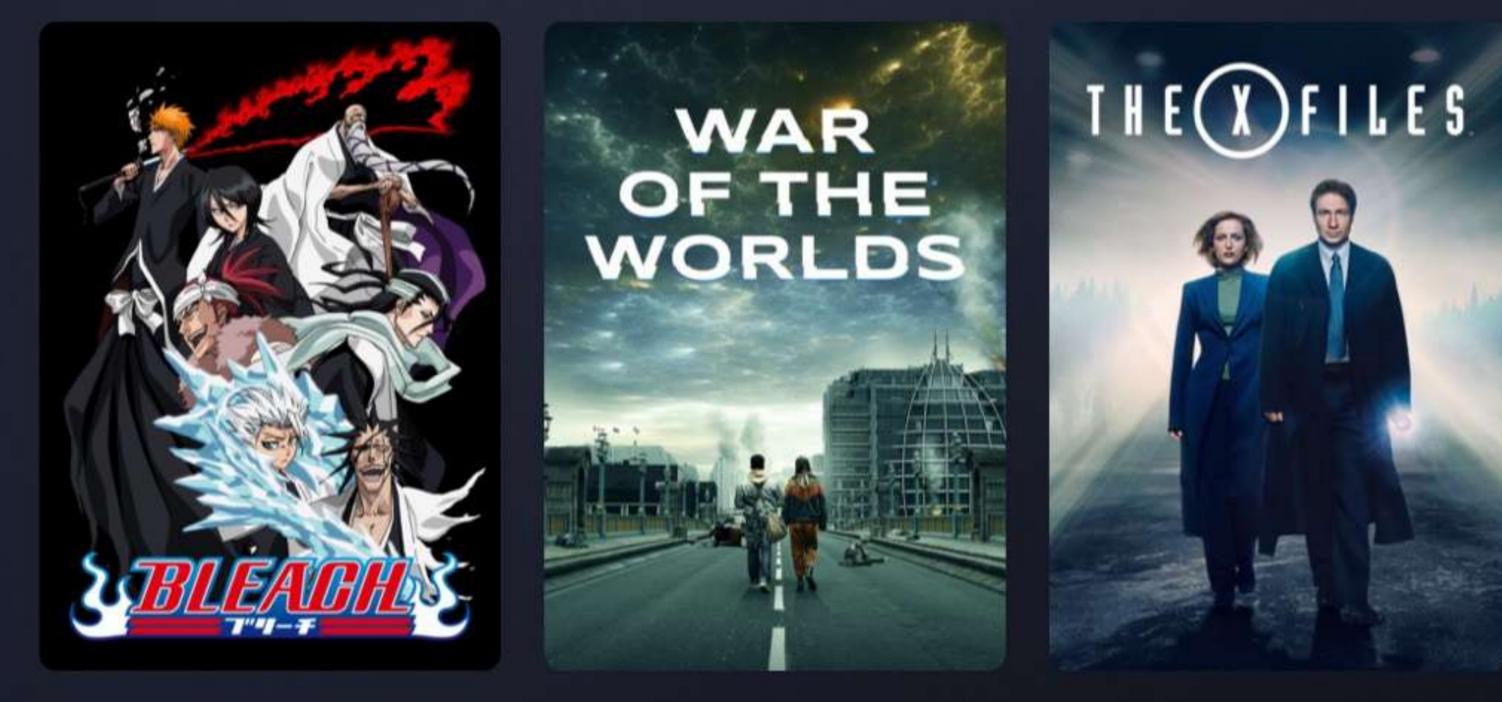
# MEET OUR PRESENTERS

## Phillip Blundell, CFO

- Senior finance professional and Chartered Accountant
- Over 20 years experience in software industry
- CFO roles with DotDigital Group plc, Eagle Eye Solutions Group plc and Intelligent Environments plc.
- Joined ZOO in 2018

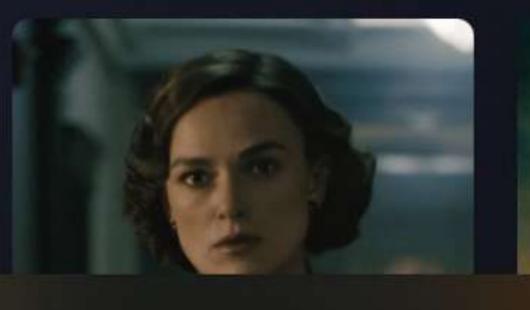


### **Bingeable Series**



### New to Disney+



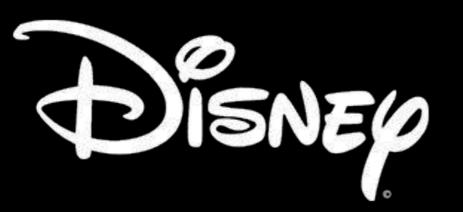






# TECH-ENABLED PROVIDER OF SERVICES

- profitability
- customer demand
- profitability and monetisation
- company and a return to growth







Fourth successive year of strong revenue growth with improved margins and

Increased share of a growing market; remain strategically positioned to meet

Strengthened international presence in strategically important regions

Content production market continues to grow with greater focus on

Despite a temporary industry-wide slowdown leading to a weak H1 FY24, the Board remains confident in the medium- and long-term fundamentals of the

> **Meta** \* DUCOTV Paramount

**Final Results FY23** 



### prime video LIONSGATE®









# NDUSTRY DISRUPTION







# SHORT TERM INDUSTRY CHALLENGES

# Major streaming companies are undergoing strategic reviews

# First simultaneous strike of US writers' and actors' unions in 60 years

- Dispute over pay and use of AI
- All new US productions are on hold

Refocus on profitability over subscriber growth

Process commenced by Disney in early 2023, others have followed (Paramount, WBD, NBCUniversal, Amazon, Netflix)

Restructuring, headcount reductions, trimming new content budgets, return to licensing of content, reviewing the supply chain, vendor relationships



# 

### However,

- international appeal

Large media companies under pressure to evolve streaming services to become profitable • All media localisation providers are affected by the hiatus and smaller players more marginalised

 The end markets for media & entertainment are as large and strong as ever • Streaming services must continue to add content or audiences will decline There are substantial back catalogues that are still to be migrated to streaming Audience size is a key consideration when commissioning content, favouring content with

 There will continue to be the need for widespread localisation • Strikes are detrimental to the wider industry, so all parties motivated to resolve



# 

- threat

• The disruption is temporary, improvement expected in the short- to medium-term Large buyers now favour E2E vendors – rationalisation of suppliers benefits ZOO ZOO is confirmed as a key supplier to major buyers with ZOOstudio embedded ZOO's flexible cost base is an advantage in the current environment Asset-light freelancer model can be scaled up and down Acquisitions can be postponed until visibility improved, with enhanced terms ZOO is cutting costs to restore operating profitability ZOO's innovative approach gives competitive edge – Al is an opportunity for ZOO rather than a

 ZOO has net cash and a strong balance sheet – confident we will be in an even stronger position when work resumes

Board is committed to 2030 strategy with aspiration of \$400 million in revenue

#### **Final Results FY23**

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# FINANCIAL HIGHLIGHTS - FOURTH SUCCESSIVE YEAR **OF REVENUE GROWTH & IMPROVED MARGINS**

Net cash from operations up 197%

All figures in \$ million Adjusted EBITDA is earnings before interest, tax, depreciation, amortisation and share-based payments † FY22 profit figures have been restated due to a correction in the accounting treatment of cost of sales relating to IFRS 15

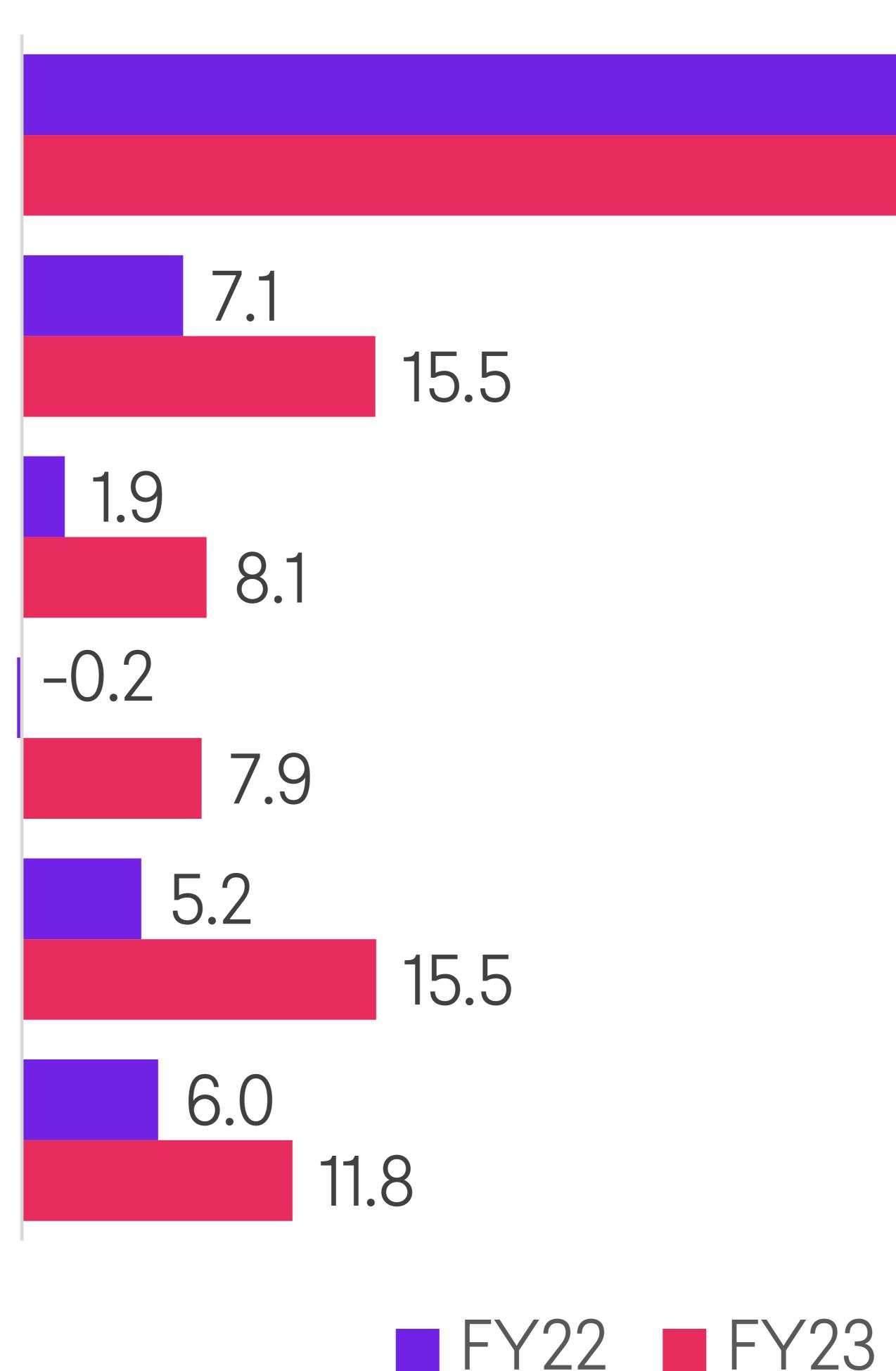
Revenue up 28%

Adjusted EBITDA\*† up 119%

Operating profitt up 330%

Reported PBTt up 3826%

Net cash at year end up 99%



**Final Results FY23** 

70.4

90.3

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# OPERATONAL HEATS

- localisation across vendors
- 73%



ZOO selected as a key vendor by a second major content producer with ZOOstudio adopted to support its content

Media localisation segment sales grew by 34% to \$56.6 million (FY22: \$42.2 million) – subtitling increased by 15% and dubbing by

Media services grew by 22% to \$32.1 million (FY22: \$26.4 million)

# Worldwide freelancer network grew by 4% to 11,467 (FY22: 11,028) Leading standard of customer satisfaction maintained – retained sales

- KPI was 98.5% (FY22: 97.6%)
- Strong progress in global growth initiative with further investments across hubs in India, South Korea, Denmark and Spain





# KEY PERFORMANCE INDICATORS

- Adjusted EBITDA is earnings before interest, tax, depreciation, amortisation and share-based payments
- <sup>2</sup> The number of active freelance workers in ZOO's systems who are engaged directly
- <sup>3</sup> Proportion of client revenues retained from one year to the next

# Revenue up 28% to \$90.3 million (FY22: \$70.4 million)

# EBITDA<sup>1</sup> margin improved by 7.1 points to 17.1% (FY22 restated: 10.0%)

# **Operational KPIs**





Final Results FY23

# Opex as a % of revenue **29%** (FY22: 27%)

# Number of freelancers<sup>2</sup> up 4% to 11,467 (FY22: 11,028)

Retained Sales<sup>3</sup> **98.5%** (H1 FY22: 97.6%)

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| \$000's                      | 2023     | <b>Restated</b> <sup>2</sup> 2022 | %change  |
|------------------------------|----------|-----------------------------------|----------|
| Revenue                      | 90,260   | 70,403                            | 28.2%    |
| Cost of sales                | (56,327) | (49,562)                          | (13.6%)  |
| Gross profit                 | 33,933   | 20,841                            | 62.8%    |
| Other operating income       | 8        | 204                               | (96.1%)  |
| Operating expenses           | (25,860) | (19,165)                          | (34.9%)  |
| Operating profit             | 8,081    | 1,880                             | 329.8%   |
| Adjusted EBITDA <sup>1</sup> | 15,466   | 7,060                             | 119.1%   |
| Profit for the period        | 7,862    | (211)                             | 3,826.1% |

 <sup>1</sup> Adjusted EBITDA is earnings before interest, tax, depreciation, amortisation and share-based payments
 <sup>2</sup> Due to a correction in the accounting treatment of cost of sales relating to IFRS 15

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

# Revenues

- Localisation up 34%
- Media services up 22%
- Software solutions down
  13%

# Cost of sales

- Direct costs up 5%
- Direct staff costs up 29%

Final Results FY23

# **Operating expenses**

- Fixed operating expenses up 32%
- R&D expenditure of \$2.8m up 42%

### Finance costs

Finance costs of \$365k (FY22: \$2,091k)



# SEGNENTAL ANALYSIS

### Revenues

- Localisation dubbing market acceptance of ZOO's proposition providing traction
- Media Services full year contribution from mastering service
- Software Solutions expected reduction in renewals due to end-of-life sees fall in revenues

# Gross profit

- Localisation margins up 12% points due to the profitability of the dubbing service
- Media services margin has improved 6% points due to a better mix of work
- Software solutions margins down by 9% points due to the revenue decline

### \$000's

### Revenues

Localisation Media Services Software Solutions Total

### \$000's

### **Gross profit**

Localisation Media Services Software Solutions Total\*

\* After unallocated COS of \$5,783k (FY22: \$4,056k)

| 2023             | 2022                 | % change                   |
|------------------|----------------------|----------------------------|
|                  |                      |                            |
| 56,578           | 42,186               | 34.1%                      |
| 32,115           | 26,425               | 21.5%                      |
| 1,567            | 1,792                | (12.6%)                    |
| 90,260           | 70,403               | 28.2%                      |
|                  |                      |                            |
|                  |                      |                            |
| 2023             | 2022                 | % change                   |
|                  |                      | % Change                   |
| <b>2023</b>      | <b>2022</b><br>8,756 | <text><text></text></text> |
|                  |                      |                            |
| 18,853           | 8,756                | 115.3%                     |
| 18,853<br>19,547 | 8,756<br>14,481      | 115.3%<br>35.0%            |

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### \$000's

Non-current assets

Trade and other receivables

Contract assets

Cash

**Total Assets** 

Current liabilities

Non-current liabilities

**Total liabilities** 

**Net Assets** 

Due to a correction in the accounting treatment of cost of sales relating to IFRS 15

|          | <b>Restated</b> <sup>1</sup> |
|----------|------------------------------|
| 2023     | 2022                         |
| 31,041   | 28,831                       |
| 16,532   | 22,972                       |
| 4,836    | 3,647                        |
| 11,839   | 5,962                        |
| 64,248   | 61,412                       |
| (21,847) | (27,971)                     |
| (7,268)  | (8,449)                      |
| (29,115) | (36,420)                     |
| 35,133   | 24,992                       |
|          |                              |

# OF FINANCIAL POSTON

### **Non-current Assets**

- Intangible assets up 5% due to the investment in software platforms and goodwill relating to the Indian acquisition
- PPE up 11% as the international operations are expanded
- Investments up 4% due to the reclassification of legal fees

# **Trade and other receivables**

Down 28% due to the profile of revenues in FY23 

# **Current liabilities**

Down 22% attributable to the profile of work in the year 

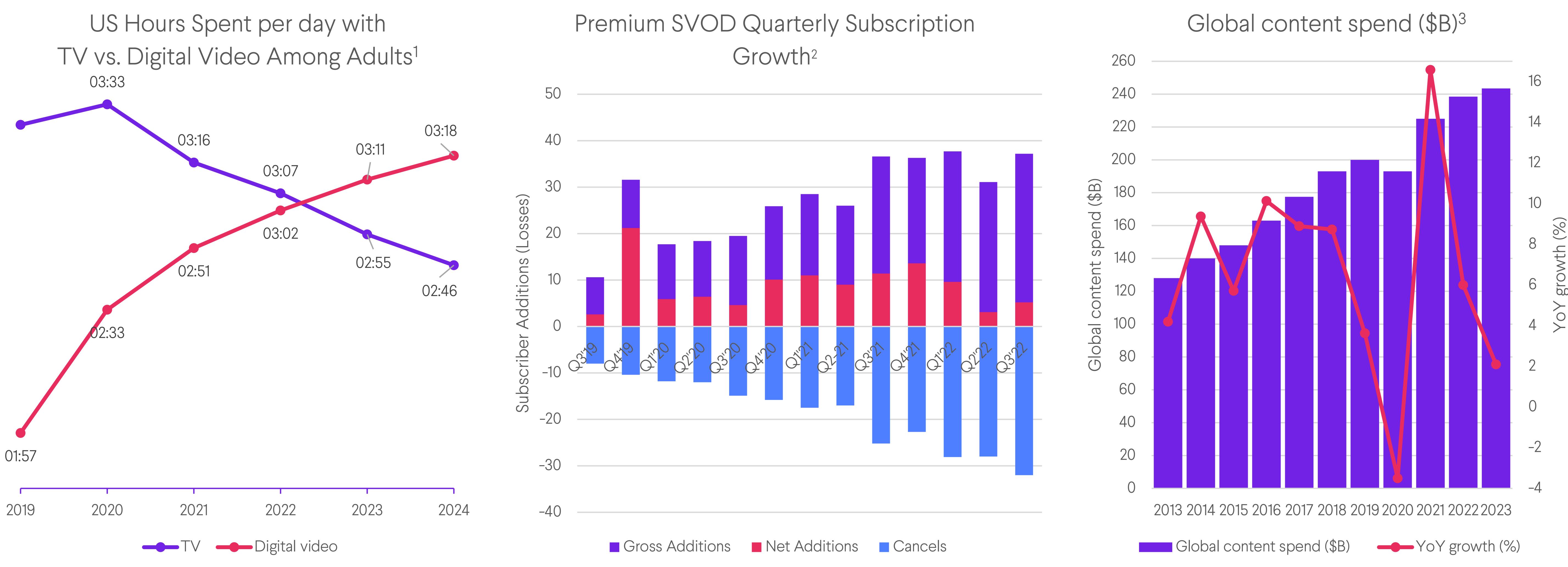
# **Non-current liabilities**

Down 14% as the long-term leases under IFRS16 shorten by a year









<sup>1</sup> Source: eMarketer, February 2023

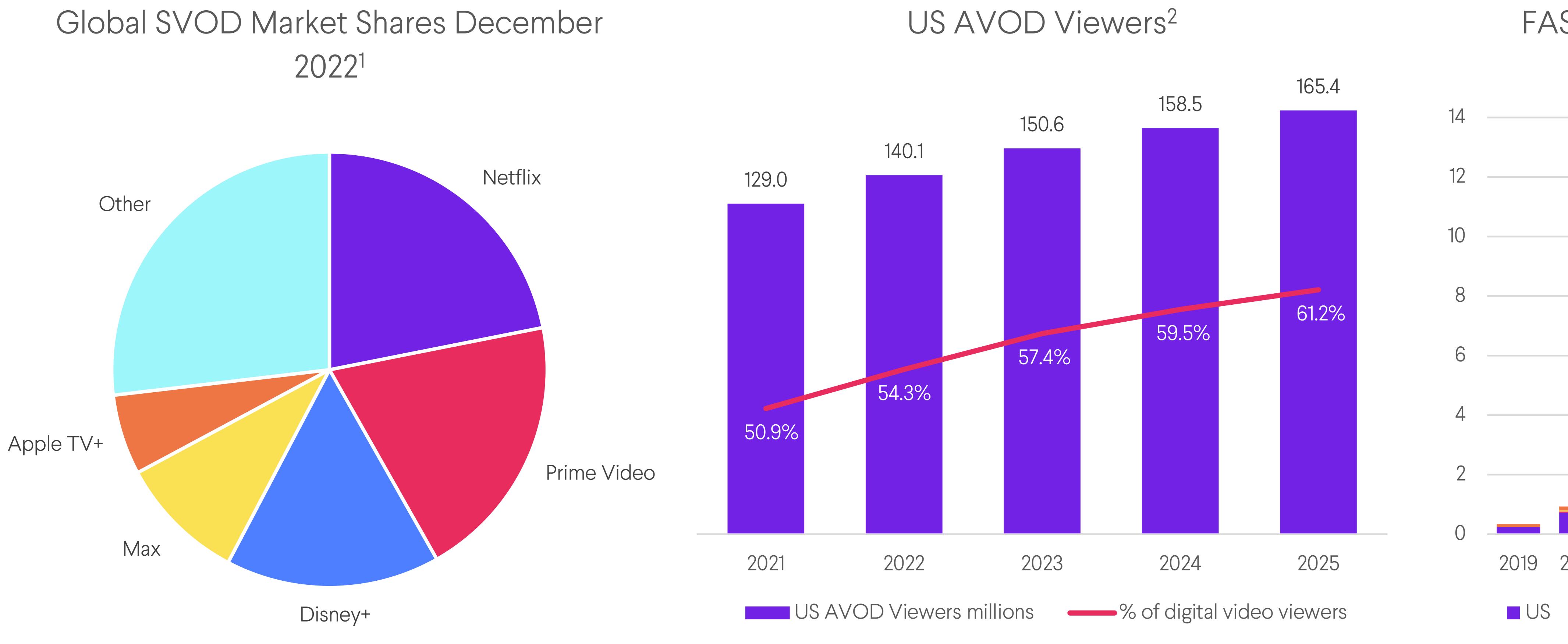
<sup>2</sup> Source: Antenna, November 2022

<sup>3</sup> Source: Ampere Analysis, January 2023

# **CONTENT SPEND GROWING AS CONSUMERS TRANSITION TO STREAMING**



# 2022<sup>1</sup>

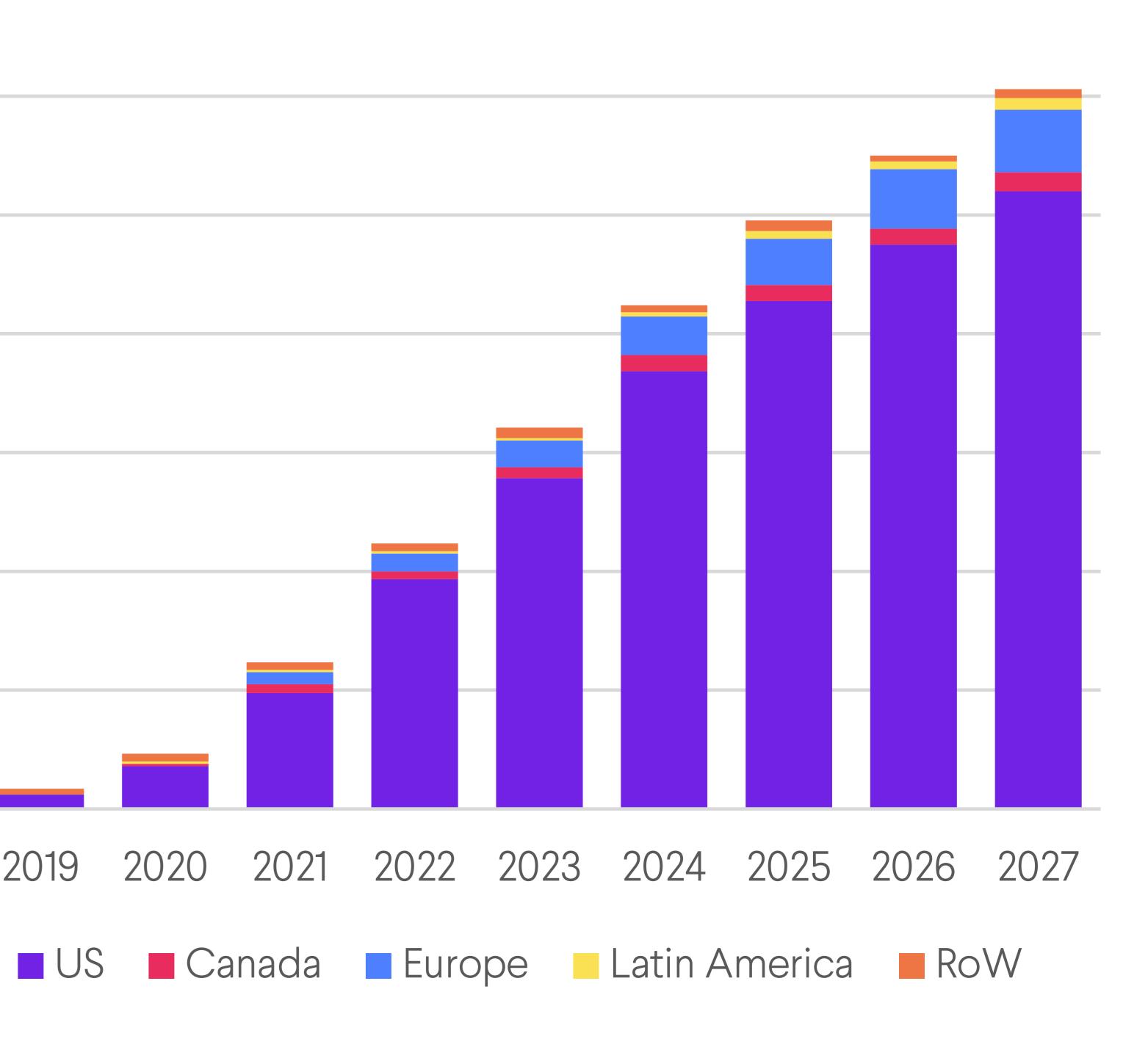


<sup>1</sup> Source: JustWatch, February 2023 <sup>2</sup> Source: eMarketer, February 2022 <sup>3</sup> Source: Omdia, January 2023

# HEIGHTENED COMPETITION IS LEADING TO NEW MONETISATION MODELS

#### Final Results FY23

### FAST Channel Revenue by Region **\$**B<sup>3</sup>







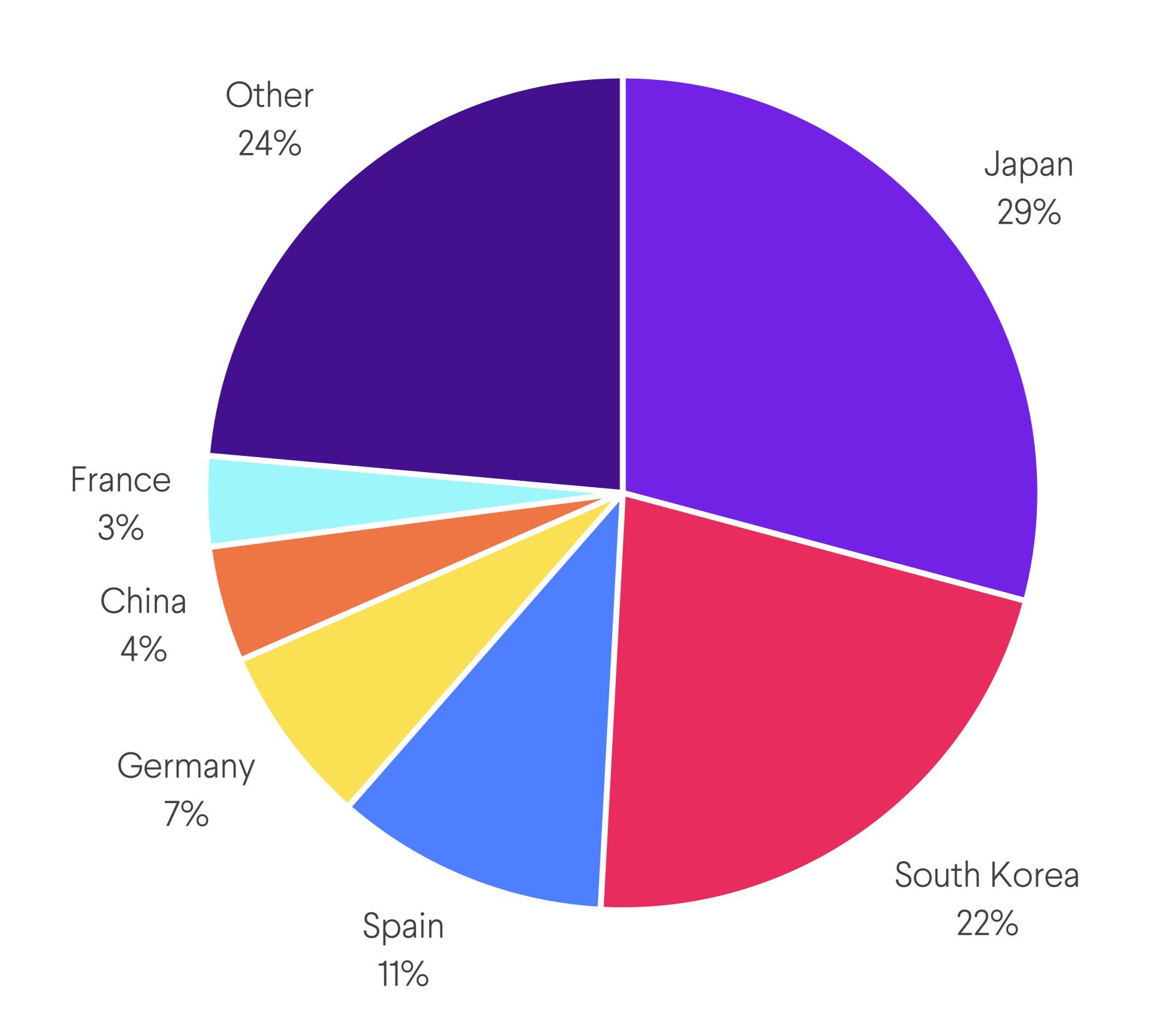
# HEOMOX MOX discovery+





# **STREAMERS ARE INCREASINGLY FOCUSED ON PROFITABILITY**

### **Demand for Foreign Language Netflix Originals** by Country of Origin



Final Results FY23





# Iger Predicts Disney Will 'Meet or Exceed' \$5.5 **Billion Cost-Cutting Goal**

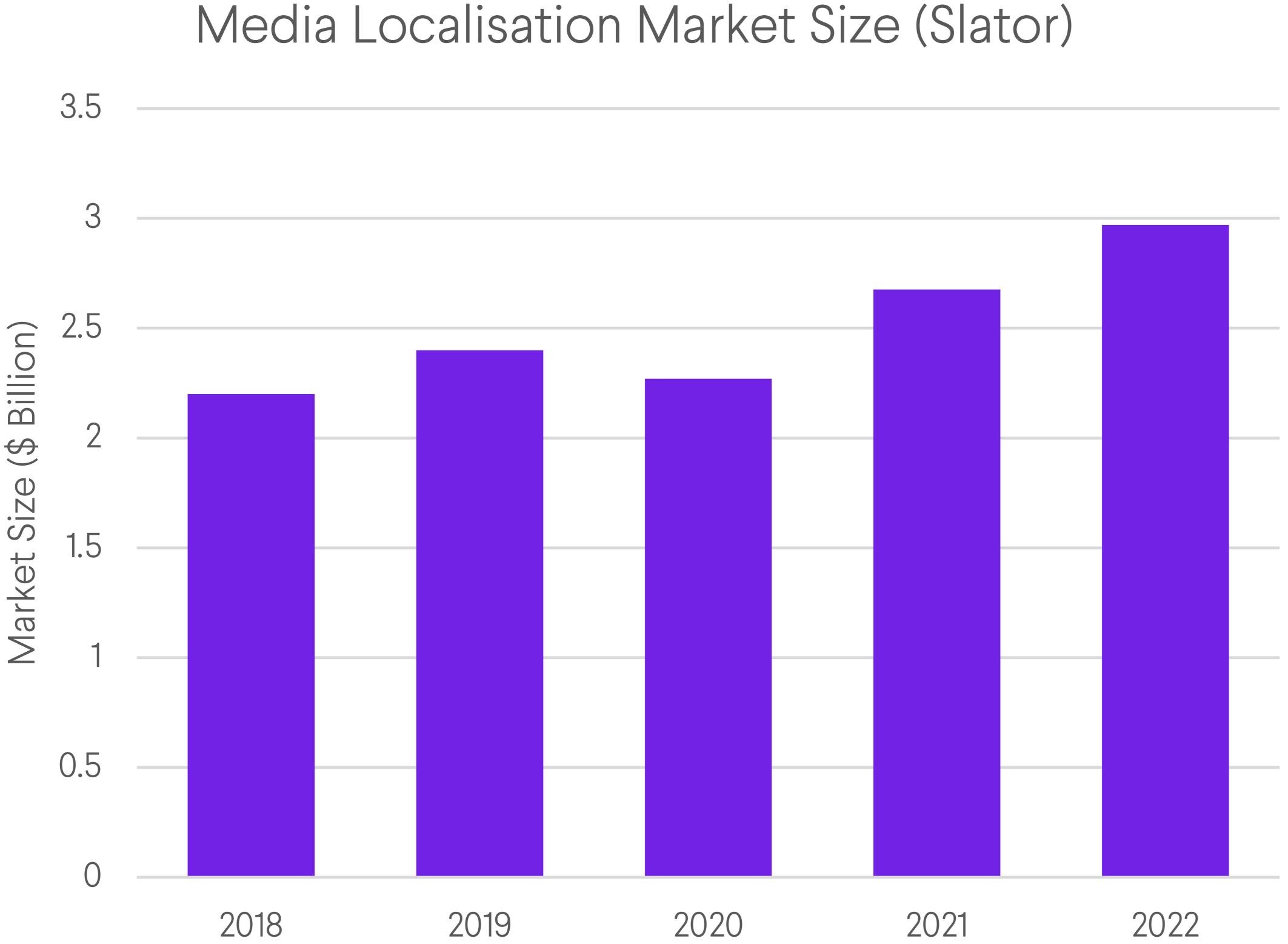


### Warner Bros. Discovery **Increases Cost-Cutting Synergies Target to \$3.5 Billion**

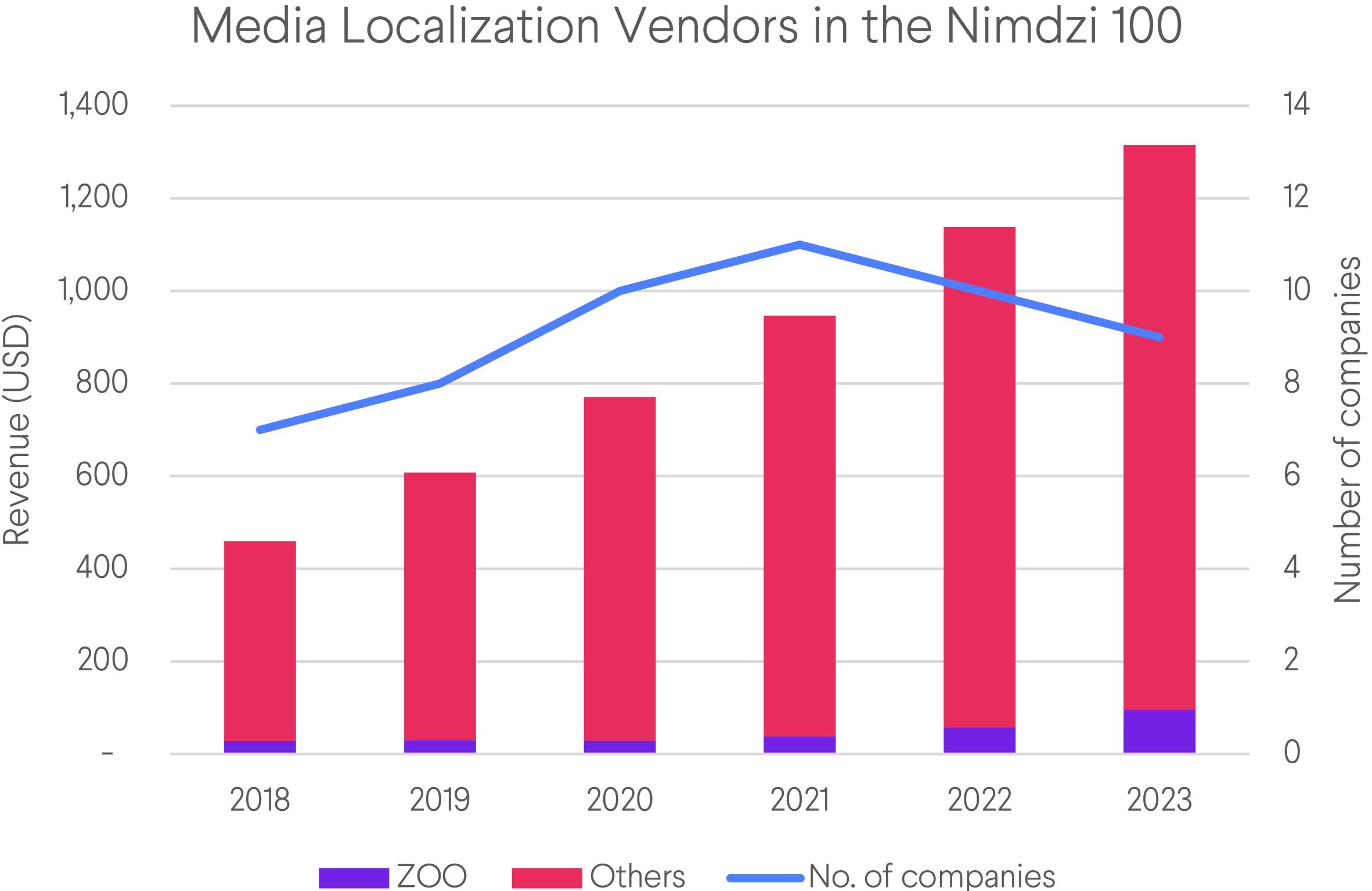
# THE WALL STREET JOURNAL. **Netflix Plans to Cut Spending by \$300** Million in 2023



# **GROWING MEDIA LOCALISATION MARKET SERVICED BY FEWER GLOBAL VENDORS**



Media localisation market is c\$3 billion and growing Spend is being increasingly concentrated amongst a small number of global suppliers





# MARKET DEVELOPMENTS

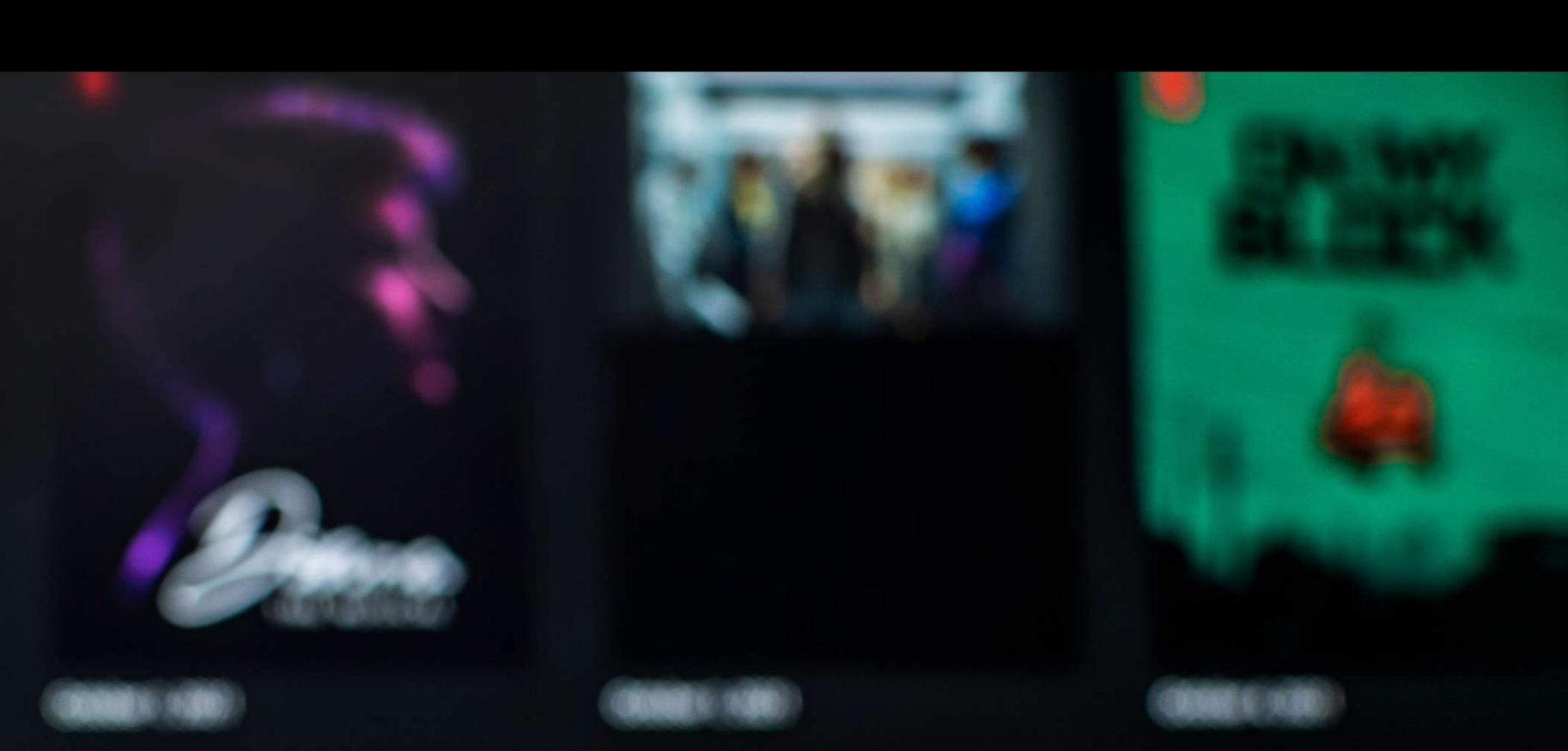








CARRONNER FOR AND CO









# Impact on ZOO

- Resilient content spend all market forecasts point to continuing growth
- Increasing reliance on trusted vendors growing YoY market share of large/E2E vendors
- Demand from new streaming models AVOD and FAST provide new opportunities
- Localisation unlocks ROI and profitability global distribution is key for audience expansion
- Concentrating outsourcing on E2E vendors RFPs of all global streamers indicate this preference
- Disruption due to industrial action unlikely to persist



# 





# **ZOO considers Al an opportunity** rather than a threat

- ZOO has been active in R&D for many years
- Speech-to-text already incorporated
- in the Media & Entertainment market
- than replace
- In dialogue with customers on these applications
- and enhancement of existing services

Many AI technologies have limited application

Focused on technology to supplement rather

Expect these will lead to incremental services















# PROGRESS OF <mark>ZOO'S STRATEGY</mark>

# Five pillars differentiate ZOO in the market and provide competitive advantage

### Innovation

Create value-adding software technology

zoostudio



partner network

### Scalability

Operate an extensive freelance network

11,500+ freelancers

India South Korea Denmark

### Collaboration

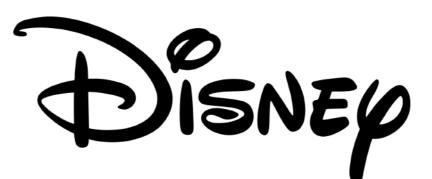
Work with likeminded, world-class experts in media localisation, education and research

zooacademy



### Customer

Secure preferred partner status with leading buyers





### Talent

Engage with experienced and effective professionals

### zoodubs

# ALIPE IN BORDERLAND



- of capacity
- India and Korea

In May 2023 completed a placing of £12.5 million (\$15.5 million) for an investment in existing Japanese outsource partner ZOO's cloud-based services will enable significant capital-efficient expansion

Strengthen foothold in Japan, a leading growth market, and ability to secure services ahead of the launches of US global streaming services in the country Anticipate expansion of orders from ZOO's clients following precedents in

Negotiations continuing regarding valuation and timing





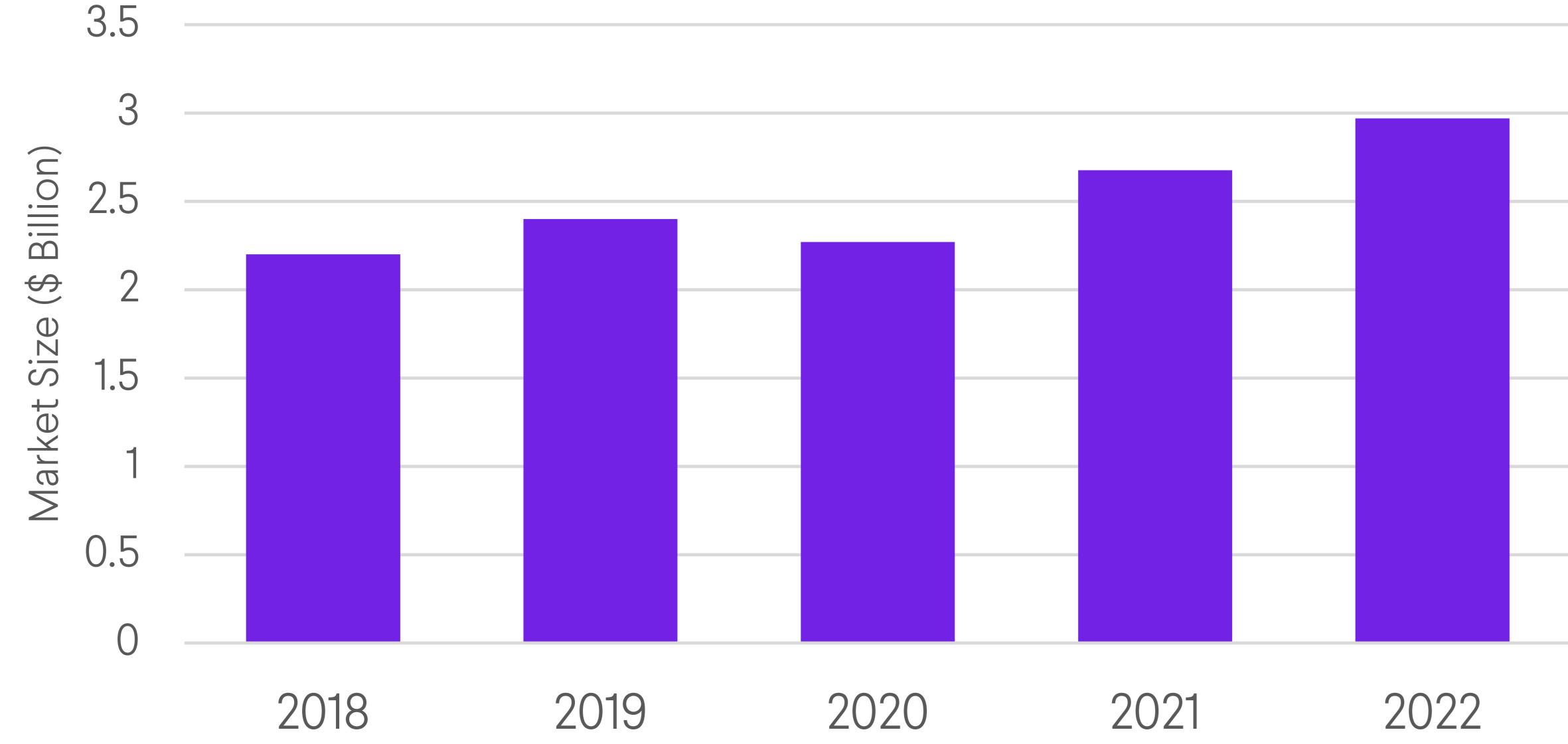




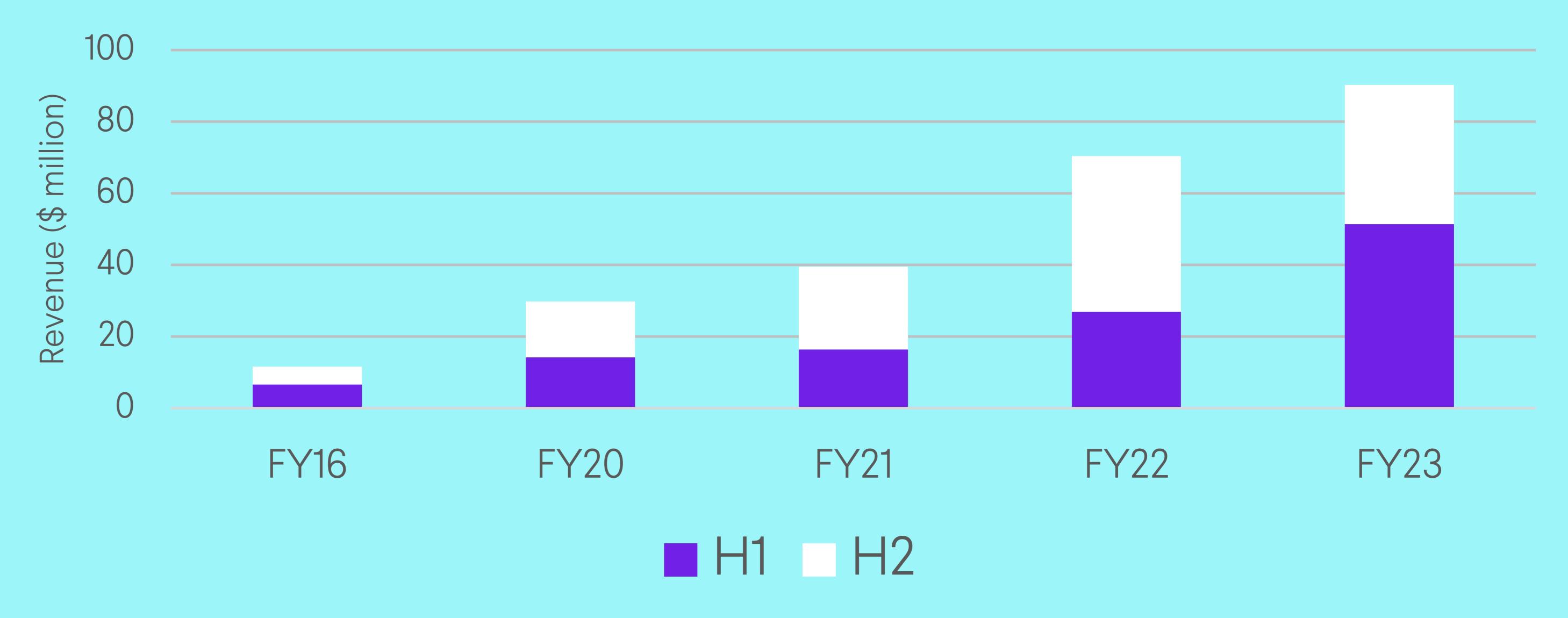
- Customer cost-saving programmes and industrial action have created a temporary hiatus
- This has resulted in softening of H1 FY24 revenues
- Large customers are now rationalising their supplier bases – ZOO is strategically positioned to benefit as one of the few E2E vendors
- The cost base is being adjusted to reduce the impact of the temporary slow-down
- The Board is optimistic of a return to former levels in in the medium-term
- The Group remains financially strong with net cash of \$23 million as of 30 June 2023
- Advanced discussions are continuing to complete a Japan acquisition; negotiating valuation and timing
- The Board remains confident in the medium- and longterm fundamentals of the company and anticipates revenue growth over FY23 in the following years



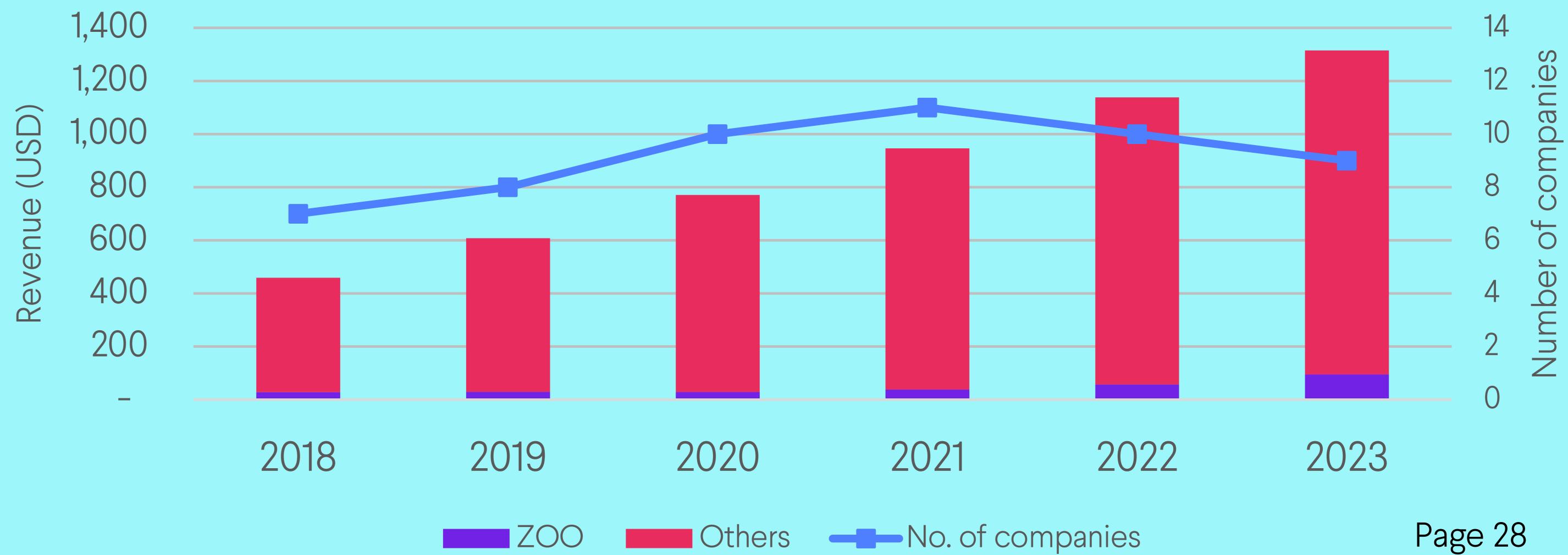
# Operating in a strong growth market for media localisation services



# Delivered 34% CAGR since 2016

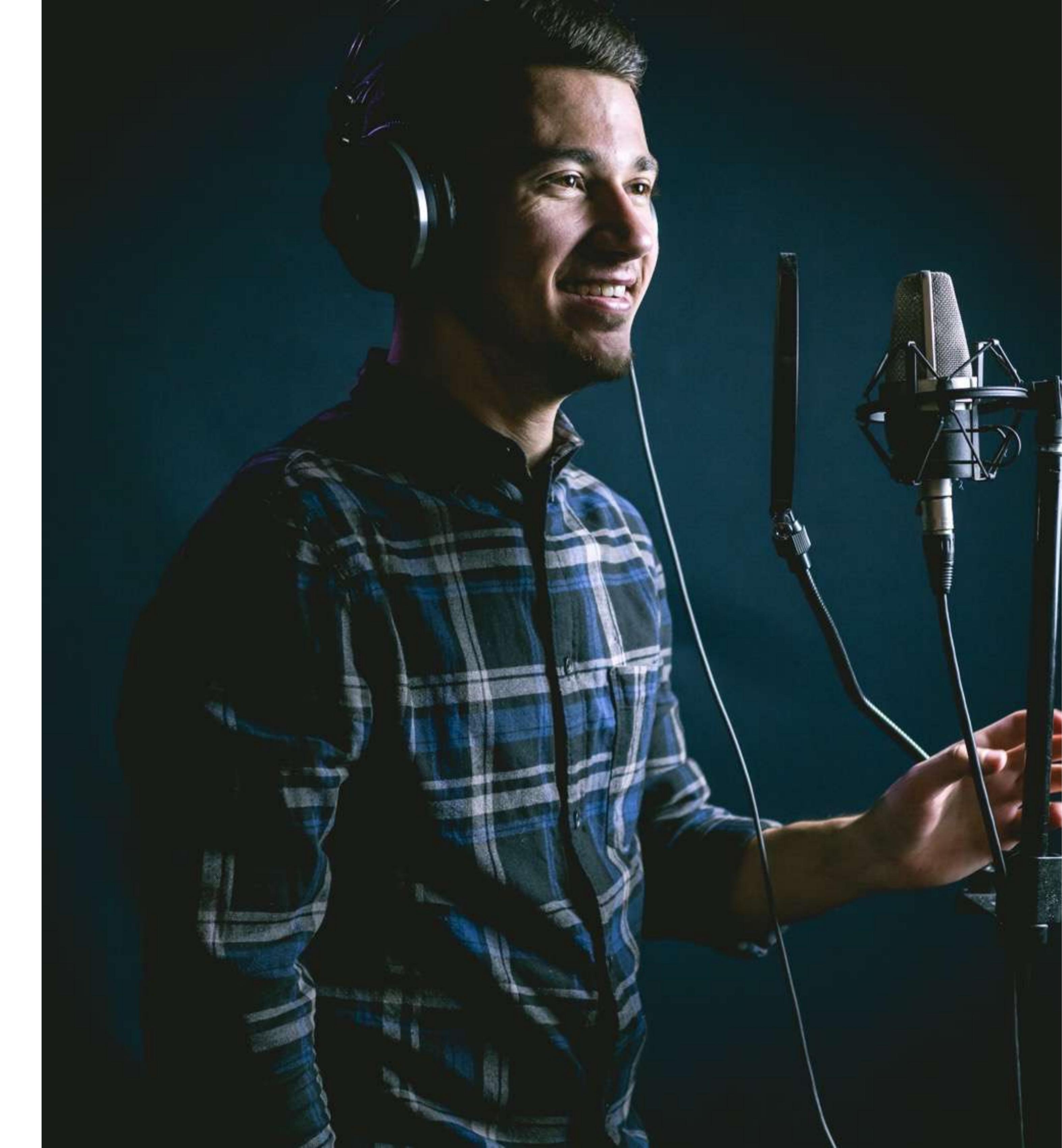


# A leading vendor with currently a low market share in an industry shifting to a small number of major suppliers





# THANK YOU





















You don't understand. I coulda had class. I coulda been a contender. I coulda been somebody, instead of a bum, which is what I am, let's face it.

On the Waterfront, 1954

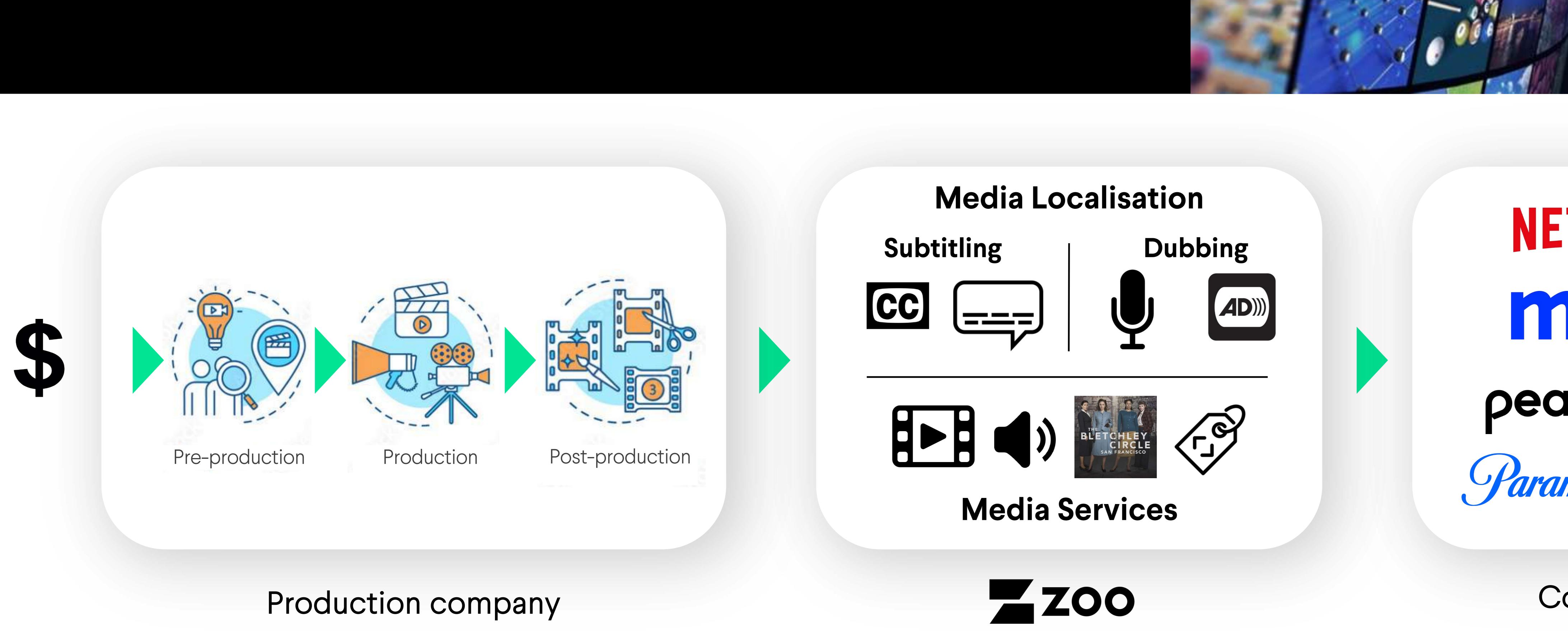
Final Results FY23

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# NEEDS OF THE STREAMERS

From completion of a new title, work is required to prepare technical materials for distribution ("media services") and adapt for different countries, languages and cultures ("localisation services")





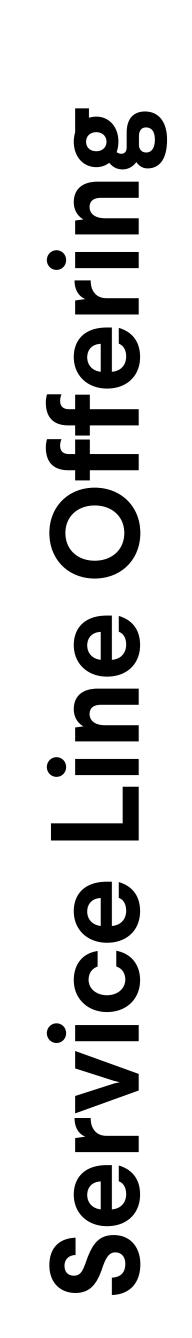


Consumer OTT services

# Garamount+ pluto@

# NETFLIX prime video peacock





/ices Ser of Subset

vices Ser A



100s of independent dubbing studios Some multinational dubbing studios





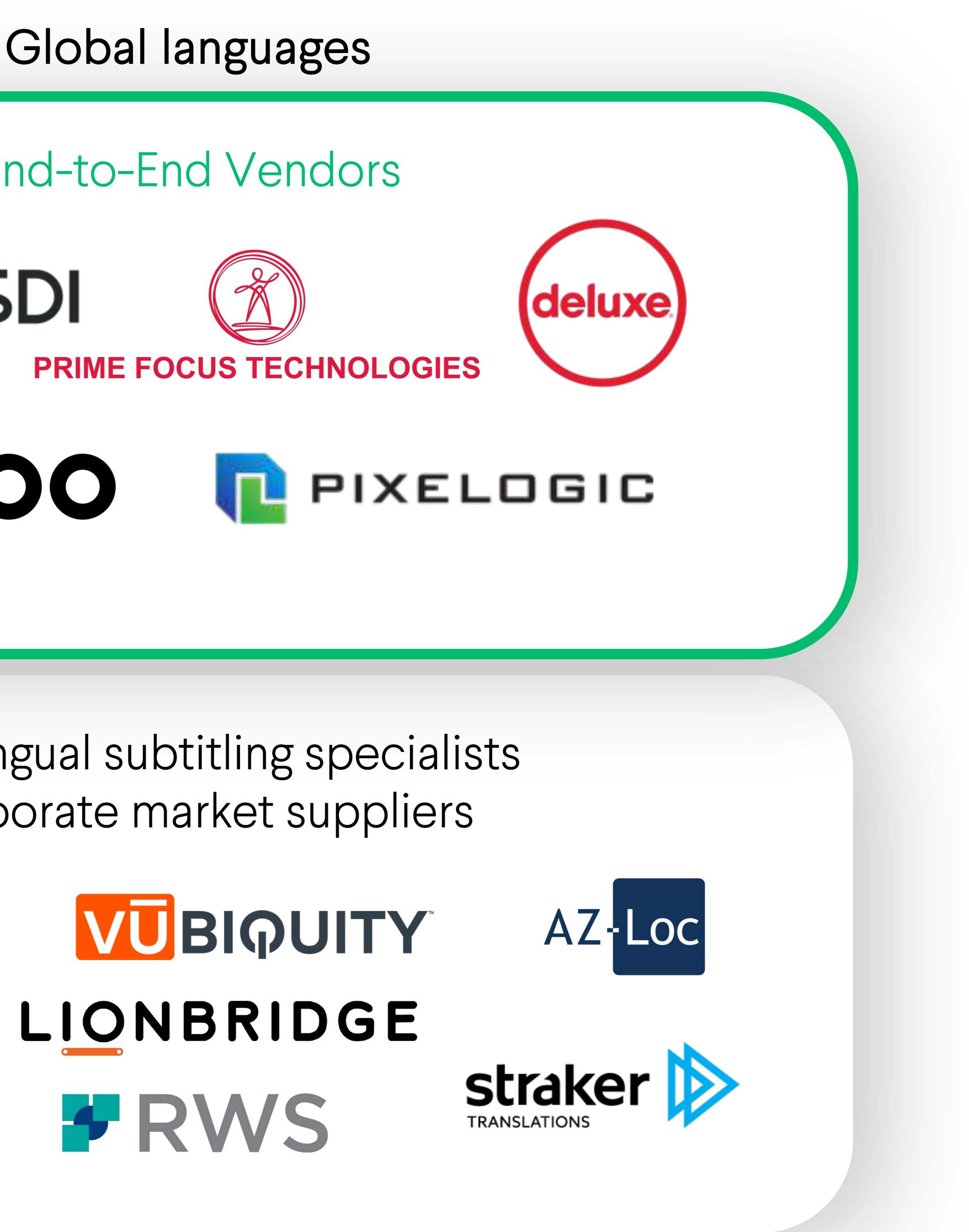


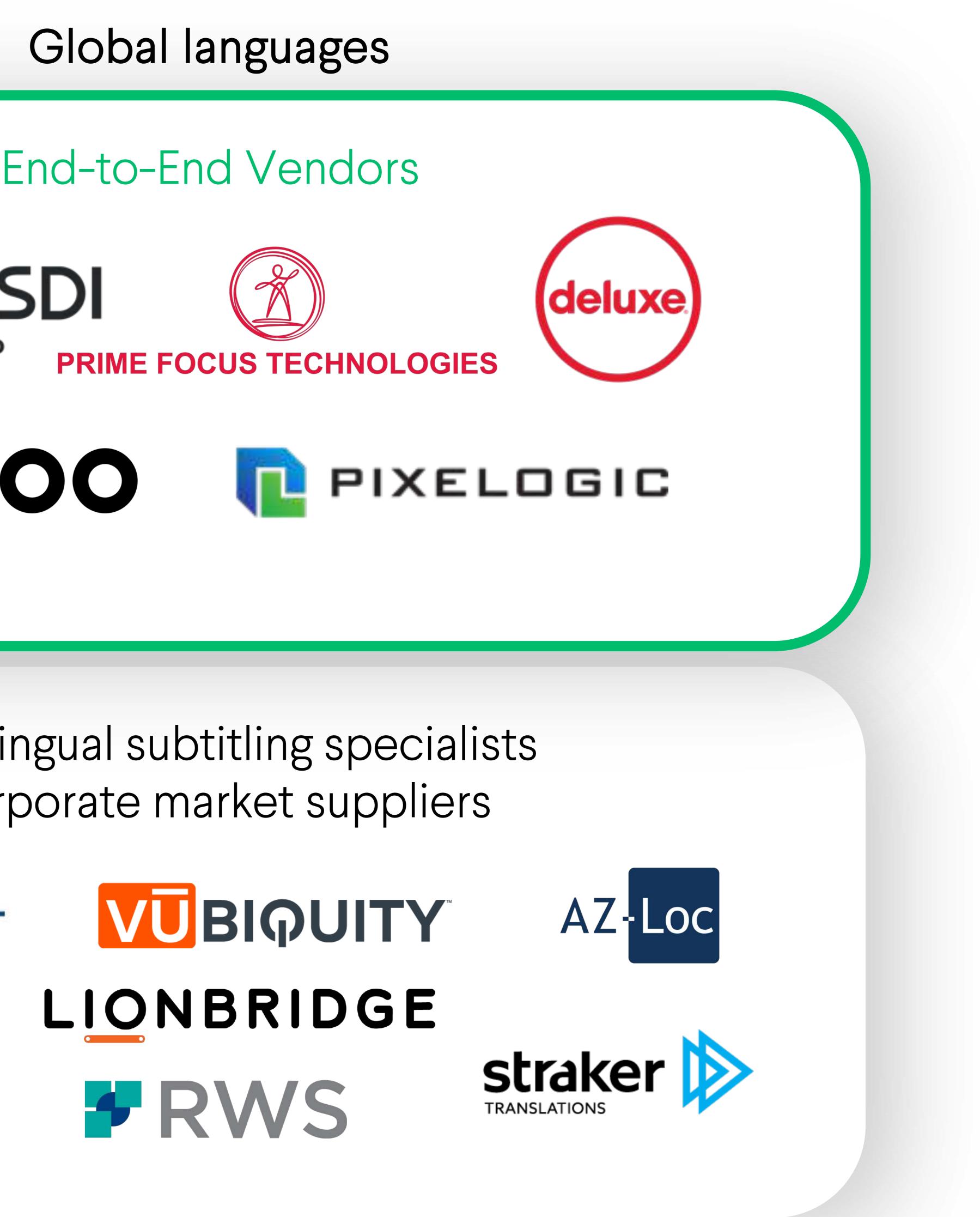
# **COMPETITIVE LANDSCAPE**

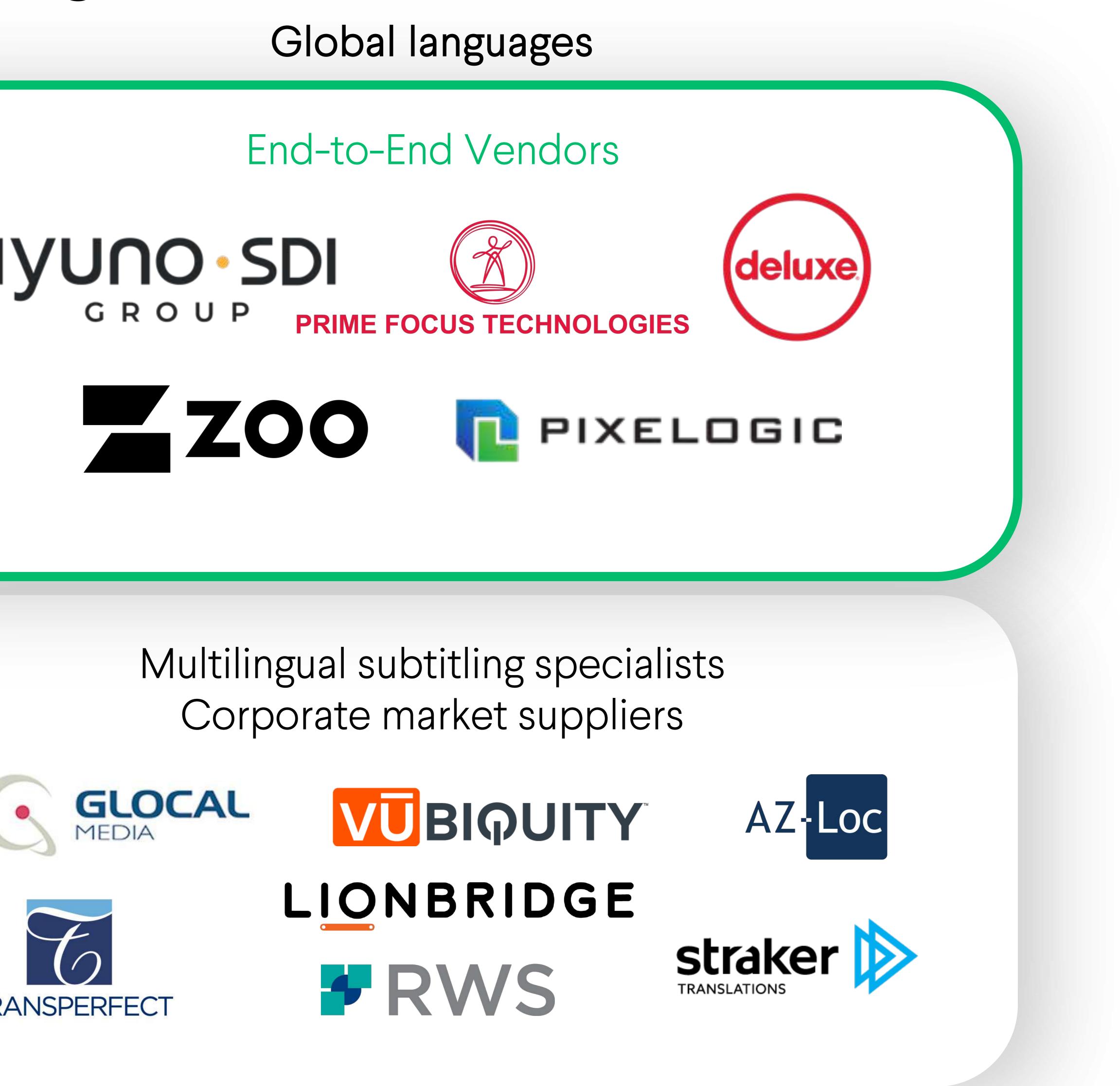
# Language Offering

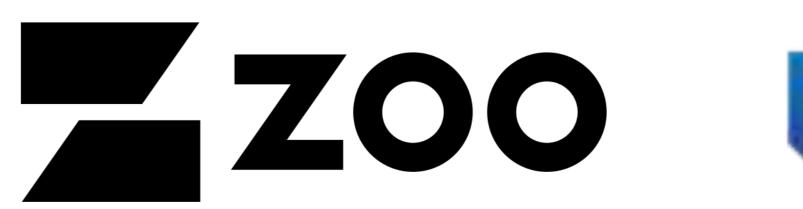
### Subset or local languages only

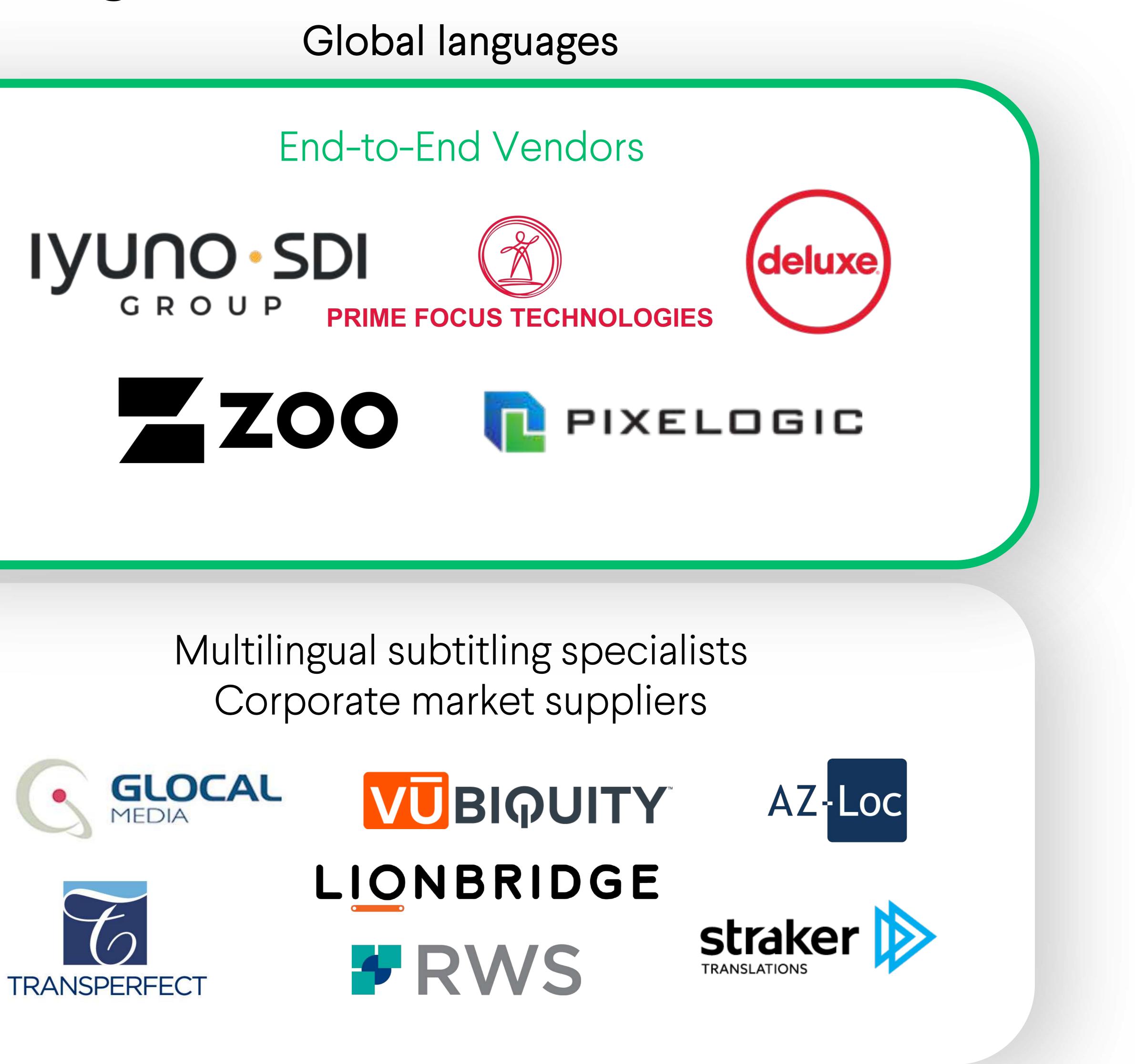
### Media services specialists

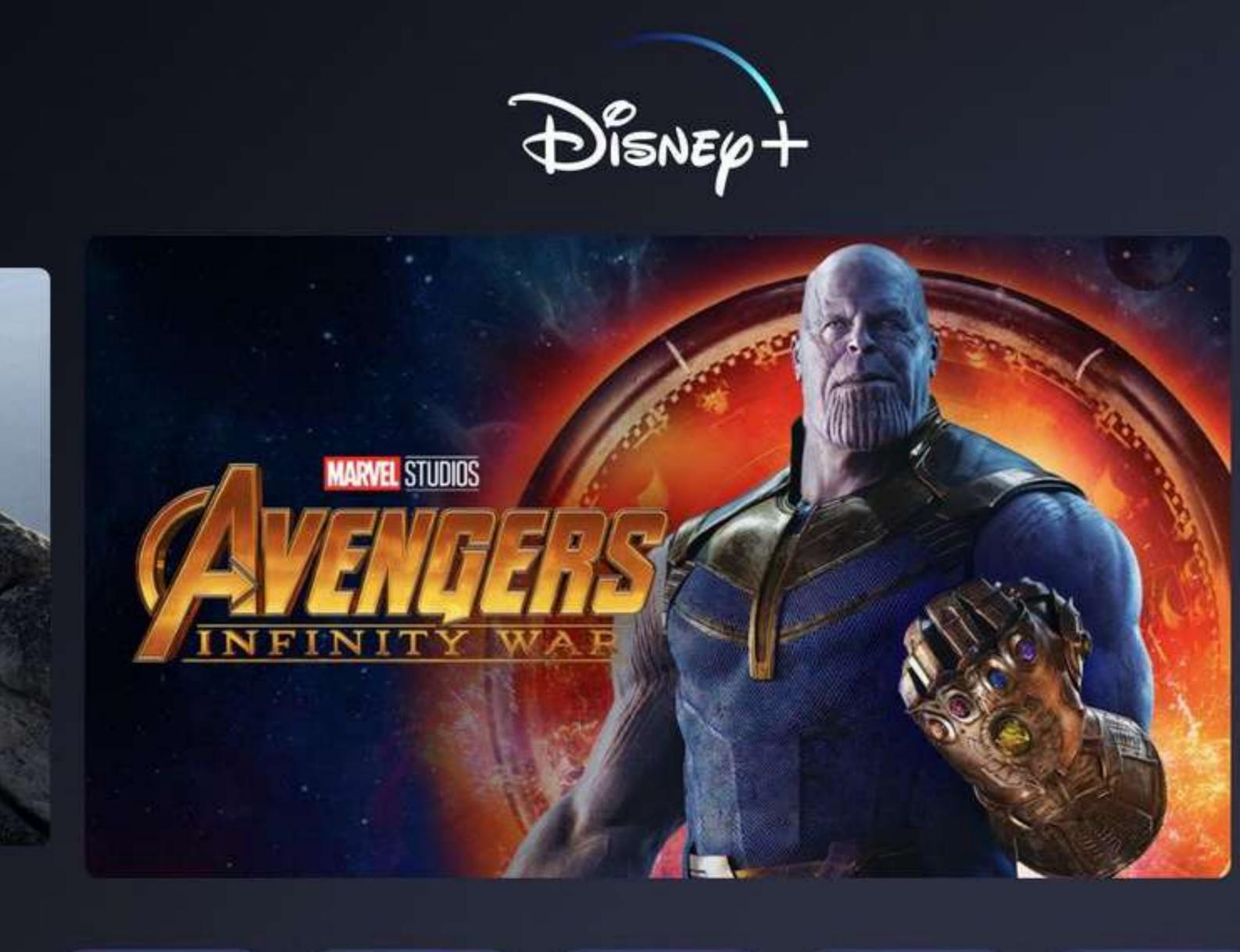










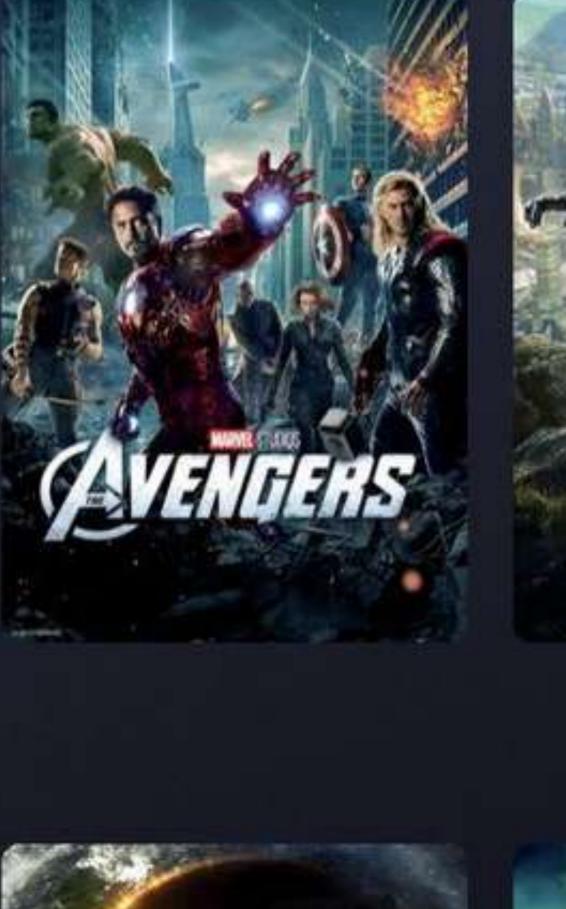




#### Hit Movies







#### **Recommended For You**







ONE STRANGE ROCK









# 

Our customers are the world's biggest content creators that distribute TV shows and movies to vast multilingual audiences via global streaming services.









**Final Results FY23** 

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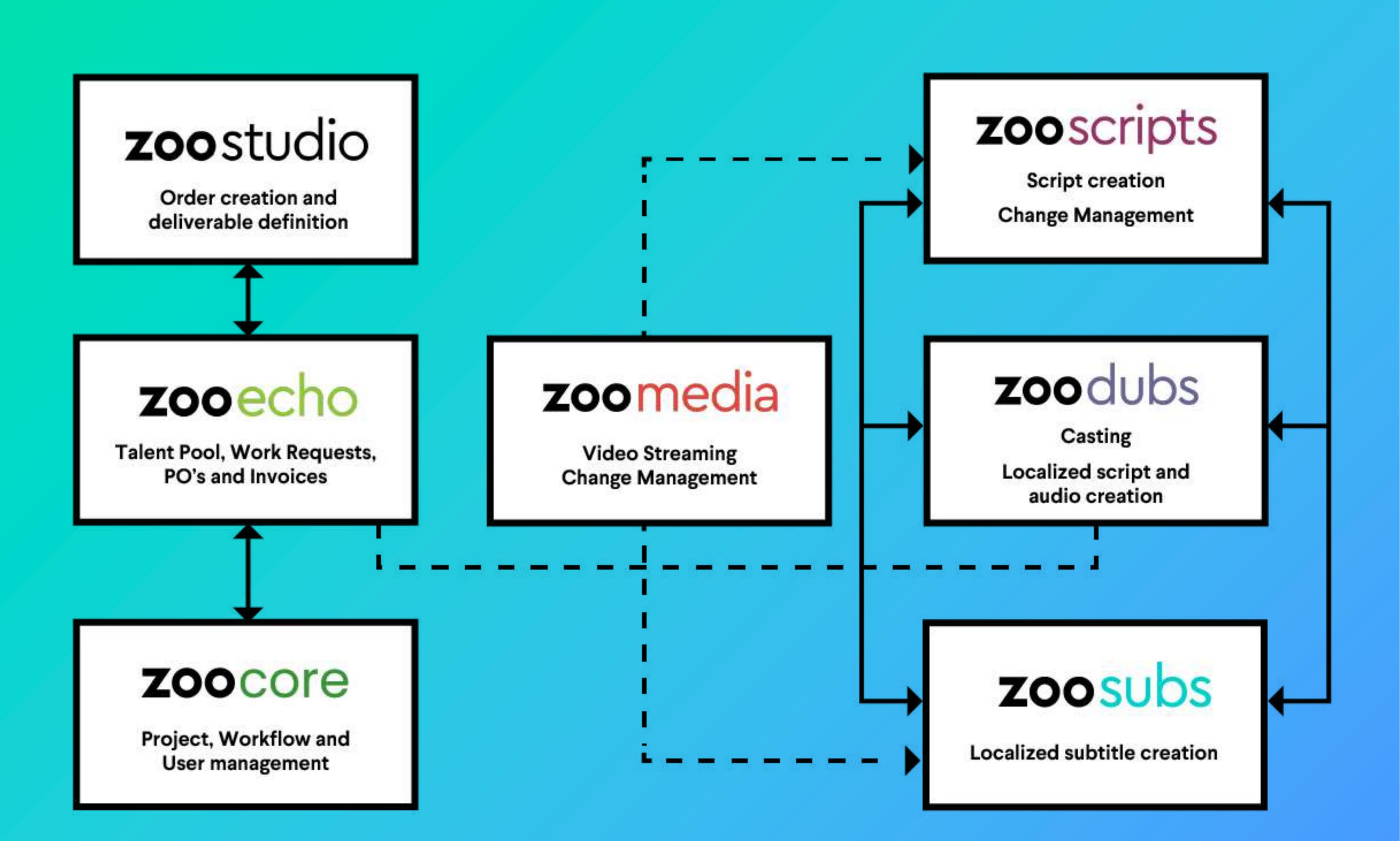
# 

- and management software platforms
- A tech-enabled dubbing solution removes every country

Interconnected ecosystem of production

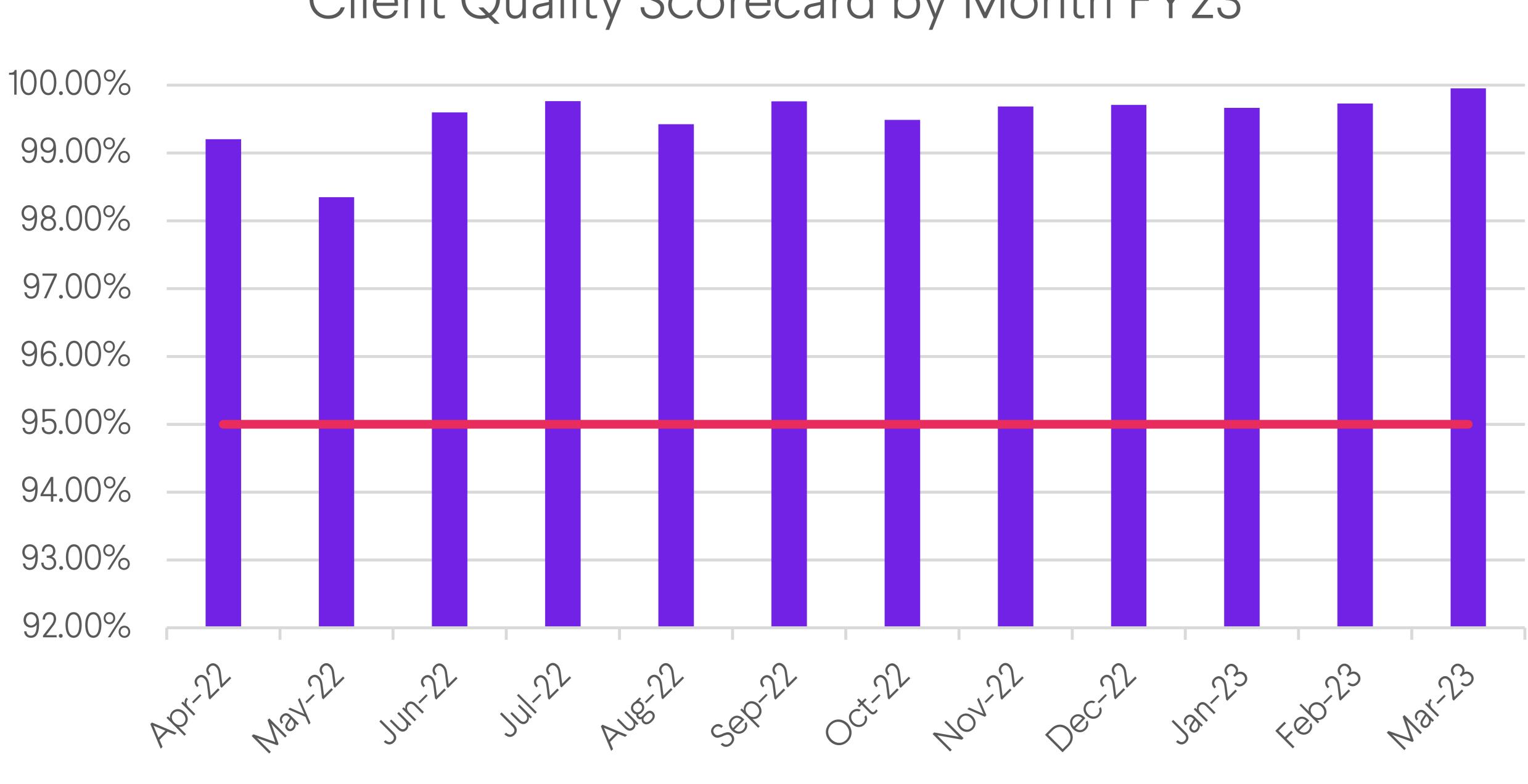
Focus on efficiency, quality and security

the need to own and operate facilities in



## 

# ZOO'S CUSTOMER QUALITY METRICS ARE AMONG THE HIGHEST IN THE INDUSTRY

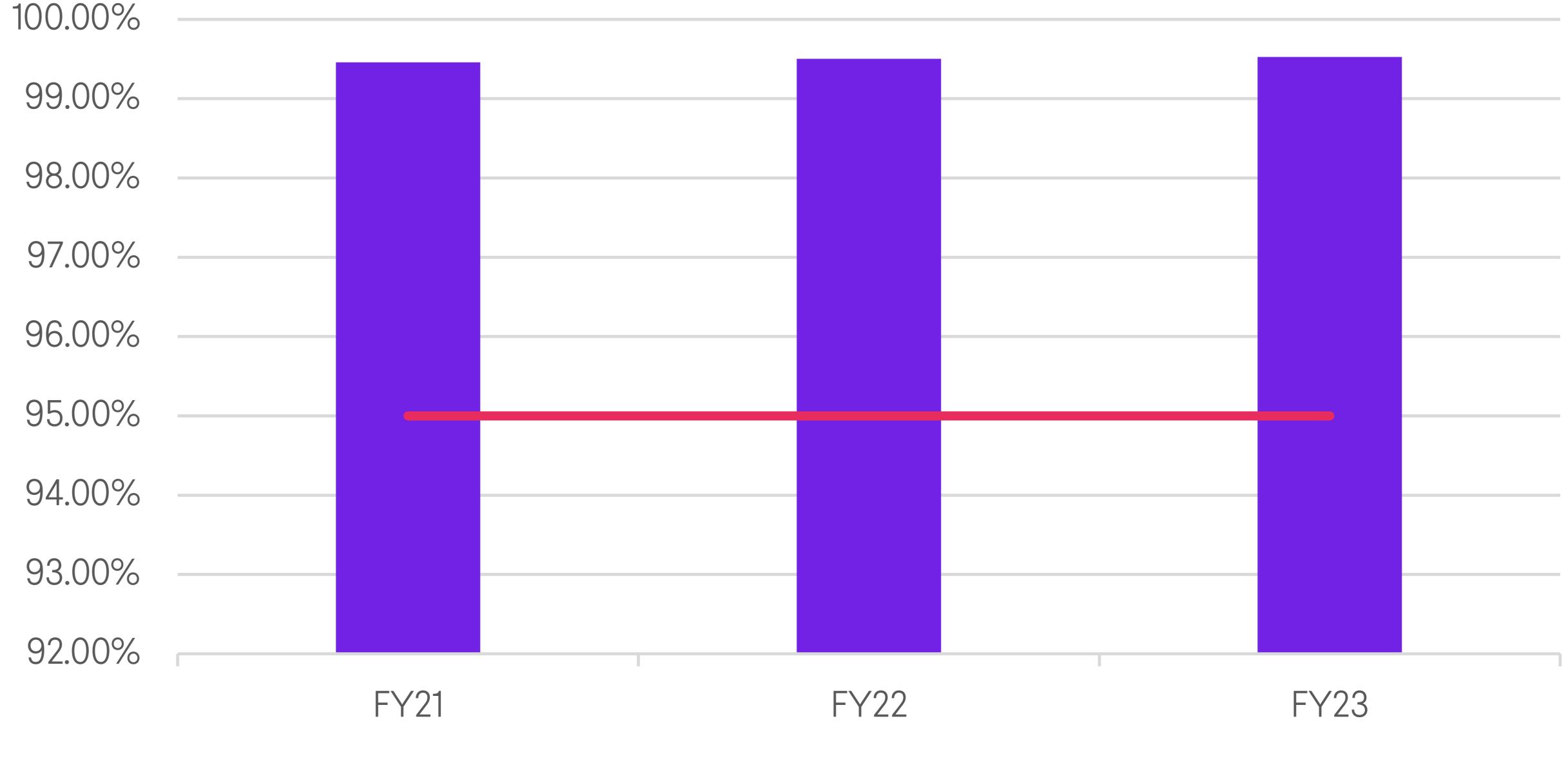


• ZOO's performance metrics are amongst the highest in the industry • The 'retained sales' KPI of 98.5% confirms excellent customer satisfaction

## Client Quality Scorecard by Month FY23

KPI — Min Required

## Client Quality Scorecard by Year FY21 to FY23



Min Required

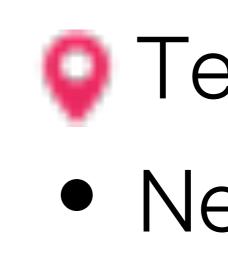
## OUR ECOSYSTEM Secure, scalable global servicing capacity made possible by our global ecosystem

- Regional hubs, dubbing studios, partners and freelancers work together in the ZOO technology ecosystem
- Guarantees consistent security, process efficiency, production quality and rapid scalability across the world
- Technology pre-approved by some major studios so new servicing resources can operate in any in-demand territory to develop additional capacity





## Owned-and-operated hubs Independent dubbing studios







## • Territory managers • Network of freelancers

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## GLOBAL GROWTH INITIATIVE Growing a connected global network through acquisition and strategic partnerships





- Investing in high growth markets
- Flexible, multipurpose facilities
- Supporting all service lines

**Final Results FY23** 

## • Establishing regional hubs in strategic locations

• All operations in ZOO's platforms



# 

Growing a connected global network through acquisition and strategic partnerships



Enhanced existing facilities Investments in strategic partners Flexible, multipurpose facilities Supporting all service lines Alignment of regional hubs All operations in ZOO's platforms

## Further investments planned Europe

Southeast Asia

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# BUSINESS MODEL

Sales

External COS

## Internal COS Contribution

## Services charged predominantly based on minutes of runtime

# Freelancers paid on same basis



# Framework agreements with large customers



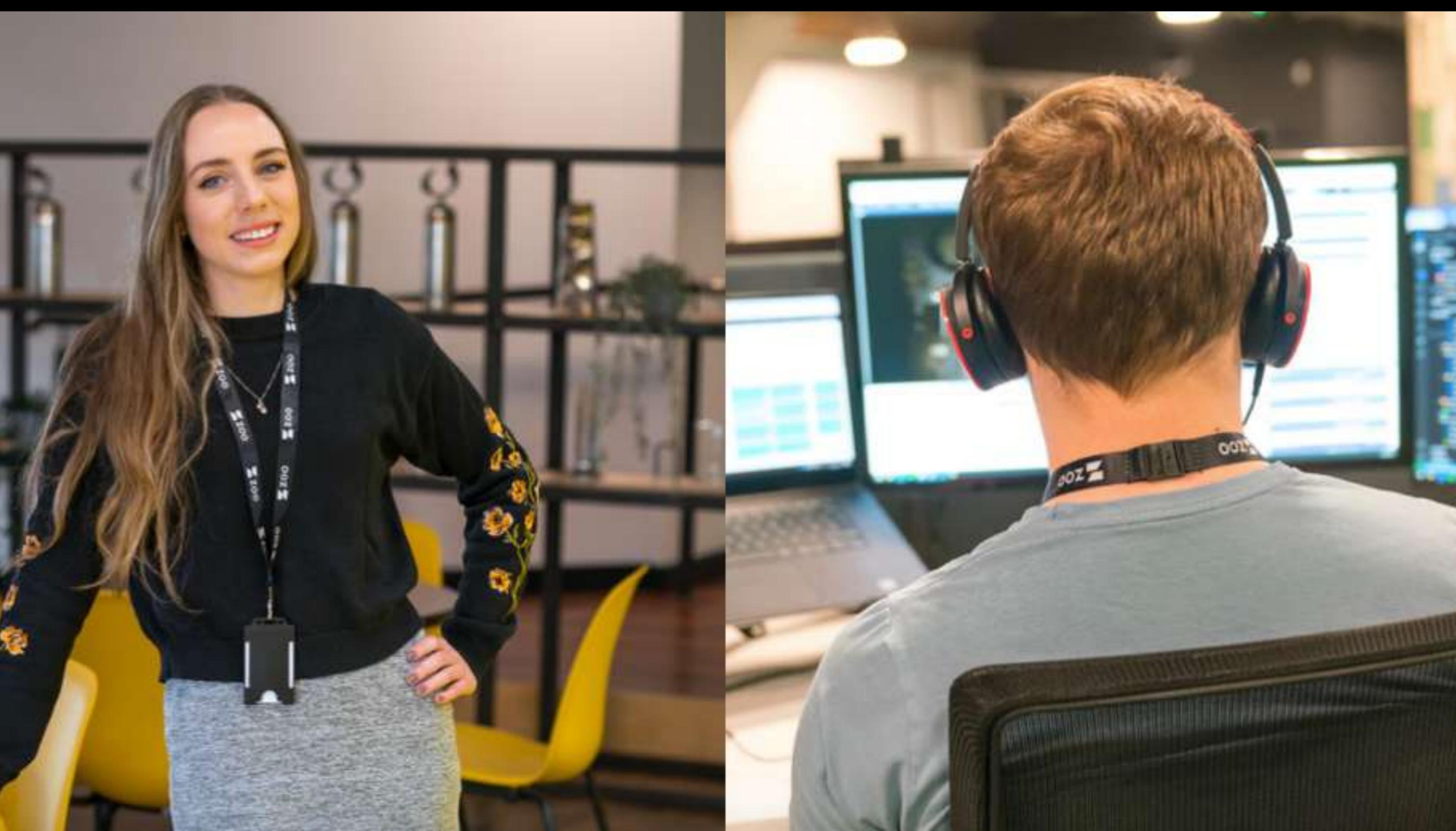
Current contribution margins are lower than the business at maturity, due to being in a heavy investment phase

Projects allocated based on quality of service and capacity





# ENVIRONMENTAL, Social & Governance



## ZOO has good ESG credentials and is committed to building a responsible future-focused business

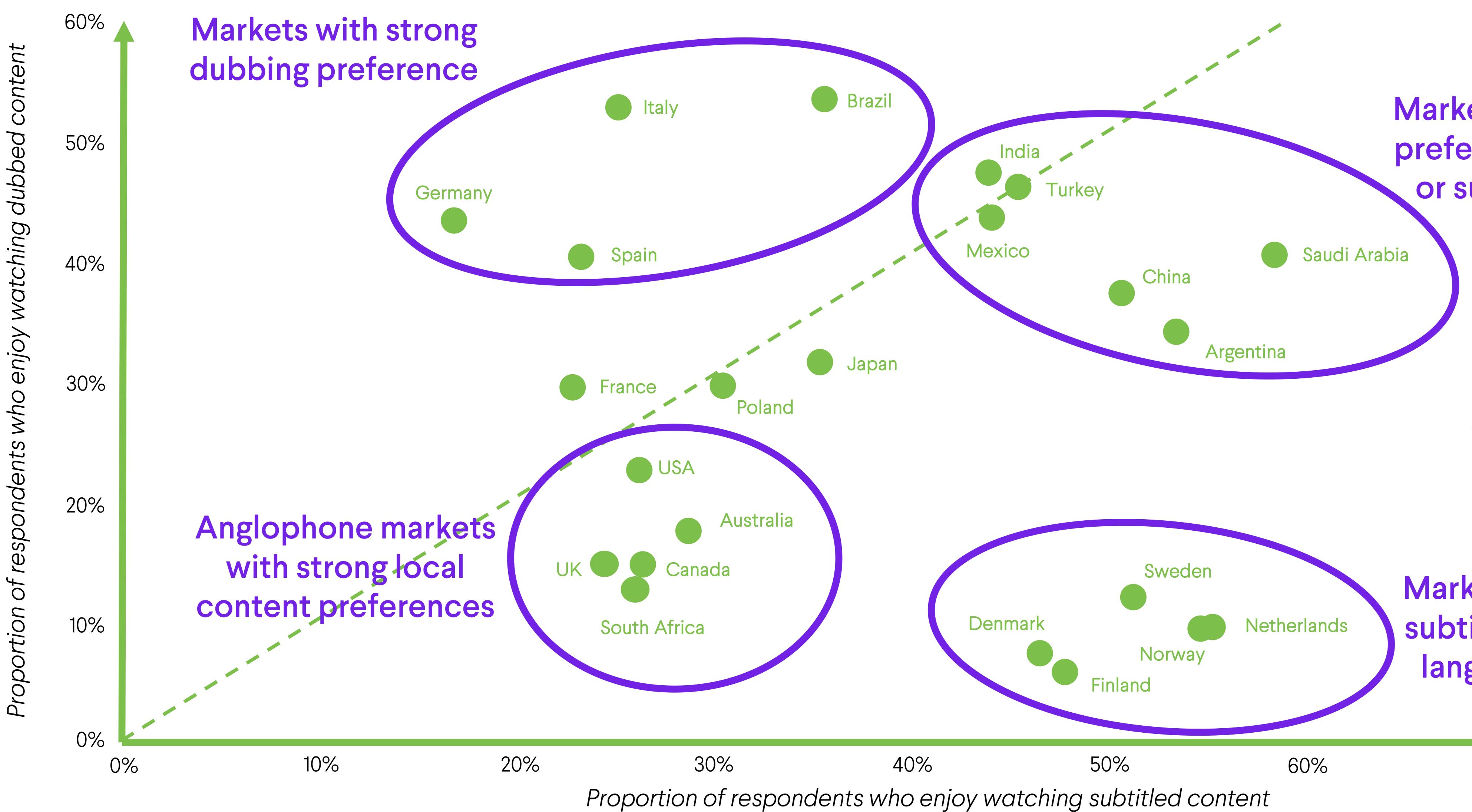
- Minimising travel of freelancers
- Smaller infrastructure footprint
- Flexible working for staff and freelancers

## Implemented the following in FY23

- Established Diversity, Inclusion, Equity and Belonging (DIEB) forum
- Developed multiple Employee Resource Groups on neurodivergence, LGBTQ+ and disabilities
- Launched DIEB awareness days
- Introduced female leadership programmes
- Launched ZOOgooders volunteering programme



## ENJOYMENT OF SUBTITLED VS DUBBED CONTENT, Q3 2020



Final Results FY23

## Markets without strong preference for dubbed or subtitled content

Markets happy with subtitled or original language content

70%

80%



## **GLOBAL STREAMING VIDEO ON DEMAND SERVICES**

| Service     | Provider         | Global reach | Featured co                    |
|-------------|------------------|--------------|--------------------------------|
| Paramount+  | Paramount Global | c. 56m       | Star Trek, So<br>ambitious ne  |
| Prime Video | Amazon           | c. 157m      | Lord of the R<br>The Grand T   |
| Netflix     | Netflix          | c. 238m      | Stranger Thir<br>Crown, Ozar   |
| Apple TV    | Apple            | c. 40m       | Foundation,<br>The Afterpar    |
| Disney+     | Disney           | c. 158m      | Disney, Pixar<br>Geographic (  |
| Max         | WBD              | c. 98m       | Broad conter<br>crime and life |
| Peacock     | Comcast          | c. 24m       | Suits, The Of<br>movies and e  |

Source: Ampere Analysis, Moffett Nathanson, Statista, Company Data

## ontent

- outh Park, Yellowstone, Blue Bloods, new original content plans.
- Rings: The Rings of Power, Reacher, Tour, large selection of series and me
- ings, Dahmer, Squid Game, Bridgerto ark, The Witcher, large selection of m
- , Ted Lasso, The Crowded Room, Sild arty, large selection of movies.
- r and Lucas Films, Marvel franchise, l documentaries. Huge portfolio of co
- ent offering including entertainment, ifestyle from Warner Bros, HBO and [
- Office US, House, Bel Air, Parks and Re exclusives.

|                        | Est. content<br>spend 2023 |
|------------------------|----------------------------|
| , Top Gun,             | \$15.9bn                   |
| The Boys,<br>ovies.    | \$8.5bn                    |
| on, The<br>novies.     | \$15.2bn                   |
| o, Hijack,             | \$6.1bn                    |
| National content.      | \$26.4bn                   |
| , sport,<br>Discovery. | \$18.4bn                   |
| ecreation,             | \$22.5bn                   |









## Revenue Cost of sales **Gross Profit** Other operating income Other operating expenses **Operating profit** Analysed as: EBITDA before share based payments Share based payments

Depreciation (net of grant) and impairment Amortisation

## Share of profit of associates and JVs

Finance income Exchange gain/(loss) on borrowings Fair value movement on embedded derivative Finance cost

**Total finance costs** 

## **Profit/(loss) before taxation**

Tax credit

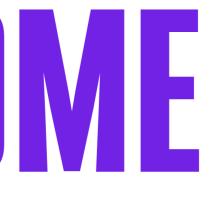
#### **Profit per share**

basic diluted

<sup>•</sup> Due to a correction in the accounting treatment of cost of sales relating to IFRS 15

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

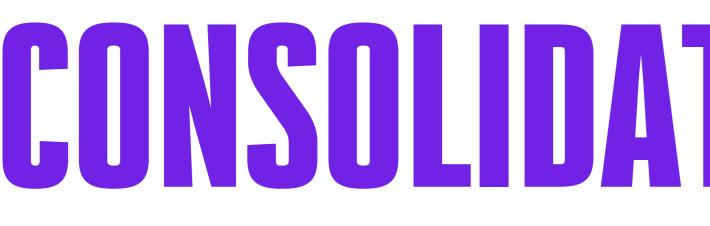
## Profit and total comprehensive income for the year attributable to equity holders of the parent



| 2023     | Restated* 2022     |
|----------|--------------------|
| \$000    | \$000              |
| 90,260   | 70,403             |
| (56,327) | (49,562)           |
| 33,933   | 20,841             |
| 8        | 204                |
| (25,860) | (19,165)           |
| 8,081    | 1,880              |
|          |                    |
| 15,466   | 7,060              |
| (1,650)  | 7,060<br>(513)     |
| (3,973)  | (3,008)<br>(1,659) |
| (1,762)  | (1,659)            |
| 8,081    | 1,880              |
| 146      | _                  |
| 8        | -                  |
| 247      | (5)                |
|          | (1,567)<br>(519)   |
| (620)    | (519)              |
| (365)    | (2,091)            |
| 7,862    | (211)              |
| 370      | 1,573              |
| 8,232    | 1,362              |

| <b>9.30 cents</b> | 1.60 cents |
|-------------------|------------|
| 8.30 cents        | 1.50 cents |





#### ASSETS **Non-current** assets Intangible assets Property, plant and equipment Equity accounted investments Deferred income tax assets

**Current** assets Trade and other receivables Contract assets Cash and cash equivalents

**Total assets** LIABILITIES **Current liabilities** Trade and other payables **Contract liabilities** Borrowings

**Non-current liabilities** Borrowings Other payables

#### **Total liabilities** Net assets

<sup>†</sup> Due to a correction in the accounting treatment of cost of sales relating to IFRS 15

## **CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 SEPTEMBER**

| 2023           | Restated* 2022    |
|----------------|-------------------|
| \$000<br>\$000 | \$000 \$000       |
|                | ΨΟΟΟ              |
|                |                   |
| 10,341         | 9,870             |
| 14,736         | 13,317            |
| 4,300          | 4,154             |
| 1,664          | 1,490             |
| 31,041         | 28,831            |
|                |                   |
| 16,532         | 22,972            |
| 4,836          | 3,647             |
| 11,839         | 5,962             |
| 33,207         | 32,581            |
| 64,248         | 61,412            |
|                |                   |
|                |                   |
| (19,746)       | (25,884)          |
| (693)          | (25,884)<br>(774) |
| (1,408)        | (1,313)           |
| (21,847)       | (27,971)          |
|                |                   |
| (6,968)        | (7,830)           |
| (300)          | (619)             |
| (7,268)        | (8,449)           |
| (29,115)       | (36,420)          |
| 35,133         | 24,992            |
|                |                   |



**Cash flows from operating activities** Operating profit for the year Other income Depreciation and impairment Amortisation and impairment Share based payments Changes in working capital: Increases in trade and other receivables Increases in trade and other payables **Cash flow from operations** Tax received Net cash inflow from operating activities **Investing activities** Purchase of intangible assets Capitalised development costs Purchase of Investments Acquisition of subsidiaries Purchase of property, plant and equipment Payment of deferred consideration Net cash outflow from investing activities **Cash flows from financing activities** Repayment of borrowings Proceeds from fund raise Repayment of principal under lease liabilities Finance cost Share options exercised Share issue costs Issue of share capital Net cash /(outflow)/inflow from financing Net increase in cash and cash equivalents Cash and cash equivalents at the beginning of the year Cash and cash equivalents at the end of the year

Due to a correction in the accounting treatment of cost of sales relating to IFRS 15

## **CONSOLIDATED STATEMENT OF CASH FLOWS**

| Restated* 2022                   | 2023     |  |
|----------------------------------|----------|--|
| \$000                            | \$000    |  |
| 1,880                            | 8,081    |  |
| 1,000                            | 8        |  |
| 3,022                            | 3,973    |  |
| 1,659                            | 1,762    |  |
| 513                              | 1,650    |  |
|                                  |          |  |
| (15,433                          | 5,251    |  |
| (15,433<br>13,583                | (5,219)) |  |
| 5,224                            | 15,506   |  |
| ,<br>5,224<br>258                | 196      |  |
| 5,482                            | 15,702   |  |
|                                  |          |  |
| (58                              | (60)     |  |
| (1,675                           | (2,163)  |  |
| (953                             |          |  |
| (3,000                           |          |  |
| (4,377                           | (4,706)  |  |
| (300                             | (1,300)  |  |
| (10,363                          | (8,229)  |  |
|                                  |          |  |
| (231                             | (477)    |  |
| 10,107                           |          |  |
| (1,268                           | (748)    |  |
| (348                             | (630)    |  |
| 21                               | 254      |  |
| (551                             |          |  |
| 164                              | 5        |  |
| 7,894                            | (1,596)  |  |
| 7,894<br>3,013<br>2,949<br>5,962 | 5,877    |  |
| 2,949                            | 5,962    |  |
| 5,962                            | 11,839   |  |

#### **Final Results FY23**









# **ADDRESSABLE MARKET**

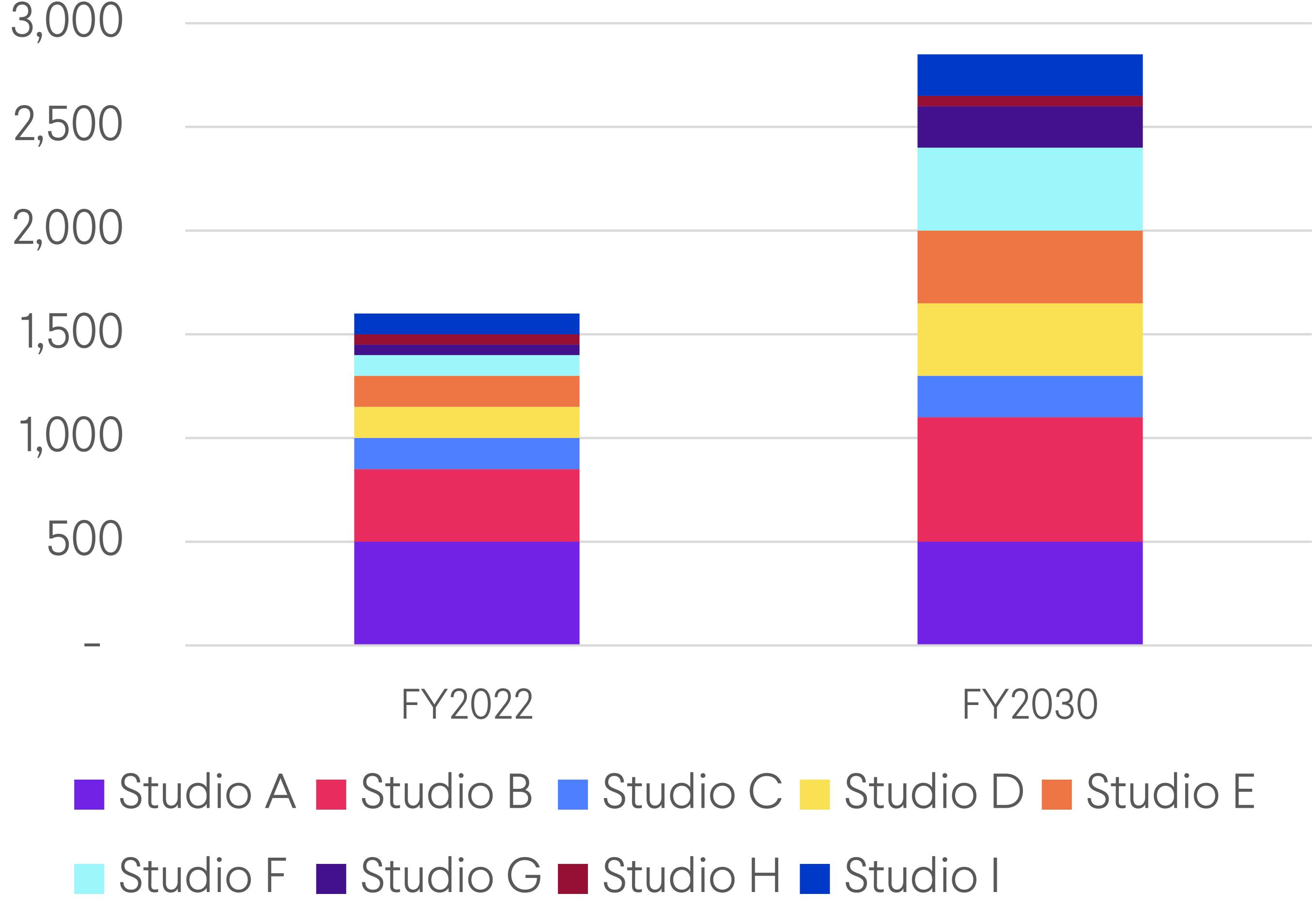
• 8-year market forecast by customer

## **Assumptions:**

- Market annual growth 7.5%
- US streamers will continue to take market share
- Market growth will be driven by International expansion by 5 companies
- ZOO current market share 6%
- ZOO long-term market share 14%+

## Final Results FY23

## Addressable Market (\$million)



Source: ZOO estimates



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## Final Results FY23

2. Long-term is ZOO estimate

1. Year 1 and 2 are FY22 and FY23 Actual

Sources:

- Dubbing growth rate 45%+ 250
- Media services growth rate 10%+ 300 • Subtitling growth rate 15%+

## Assumptions:

# ZOO REVENUE PROGRESSION

400

350

• Overall revenue growth rate 24%+

150

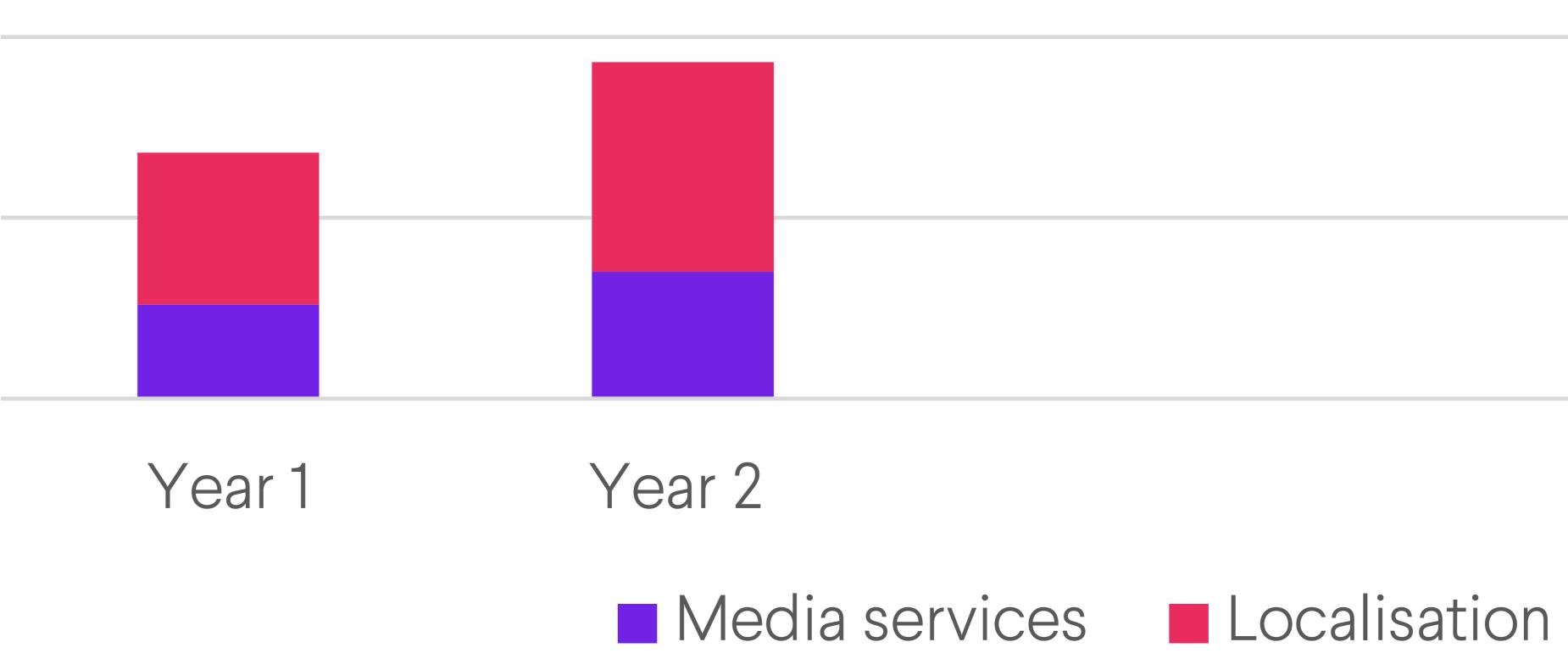
200

100

50

0

## ZOO Revenue Progression (\$million)





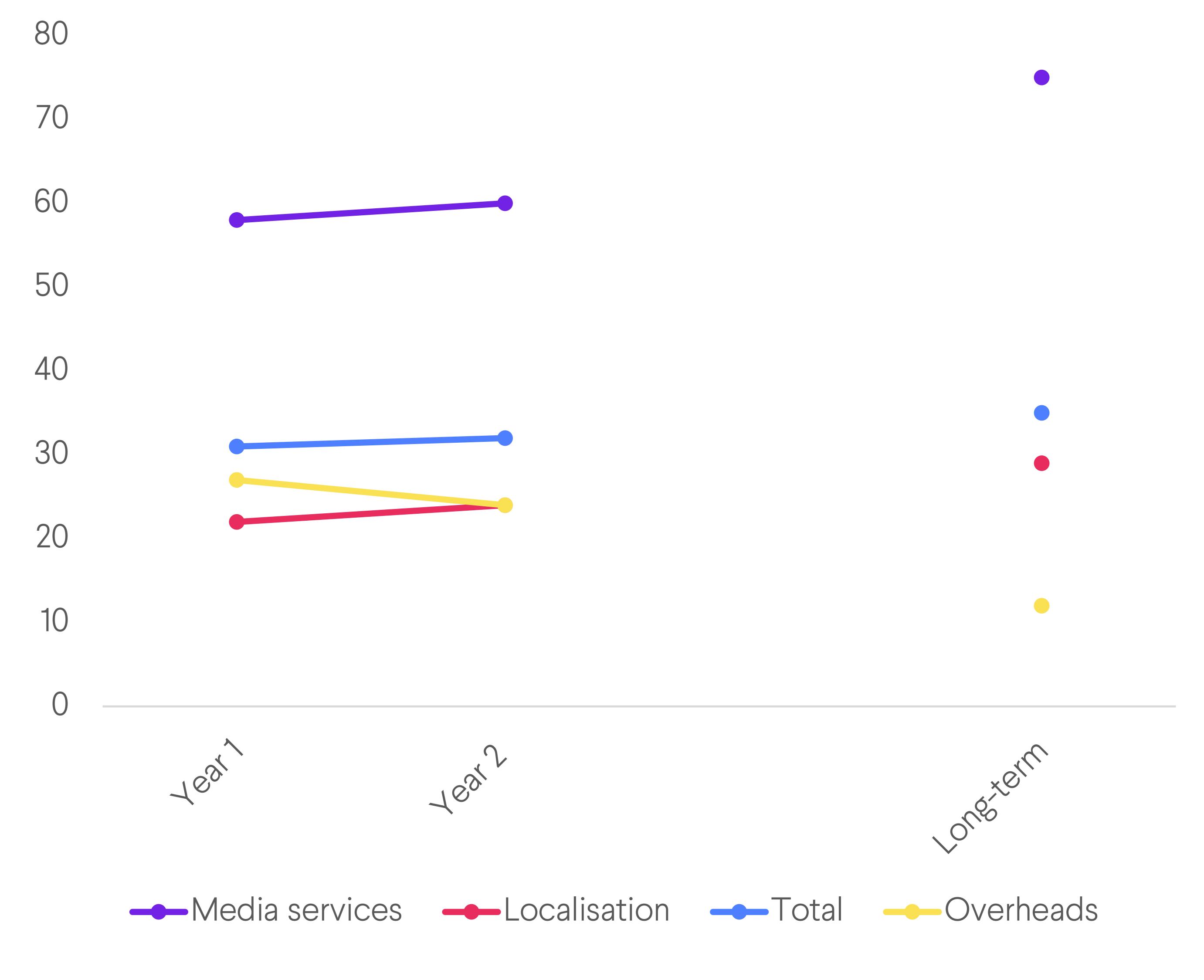
## Long-term

# ZOO MARGIN PROGRESSION

- Media services gross margins grow from 58% to 70%+
- Subtitling gross margins grow from 35% to 37%+
- Dubbing gross margins grow from zero to 25%+
- Overall revenue gross margins improve from 31% to 35%
- Operating expenses as a % of sales to fall from 27% to less than 15%
- Ability to leverage operating profit and cash generation
- Operating margin aspiration to grow from 4% to 20%

## Final Results FY23

## ZOO Operating margin progression









# SHAREHOLDER REGISTER



















Gillian Wilmot, CBE Chairman

Mickey Kalifa Non-Executive

Nathalie Schwarz Non-Executive

Stuart Green CEO

Phill Blundell CFO

Gordon Doran CCO

# THE BOARD

## Since 2019

Since 2017

Since January 2022

Co-founder; CEO since 2006

Since 2018

Joined 2005; Chief Commercial Officer since 2009 Extensive board level leadership in private and public environments with industry experience across B2B, technology, advertising and communications. Strengths in value creation, operational insight and corporate governance.

Chartered accountant and finance professional with nearly 30 years' experience across technology, media and gaming sectors. Currently CFO of digital agency Dept having previously held roles of CFO with M&C Saatchi plc. and Sportech plc.

Brings 20 years of board-level international experience from roles in both publicly listed and privately owned companies, with a career spanning broadcasting, mobile and digital interactive platforms, including Group Commercial and Development Director at Channel 4 Television.

Over 30 years experience of executive management in the software industry. PhD in Computer Science. Co-founded and sold three software companies. Over 20 years AIM board director.

Senior finance professional and Chartered Accountant with over 20 years experience in software industry including CFO roles with DotDigital Group plc, Eagle Eye Solutions Group plc and Intelligent Environments plc.

Career in commercial roles with technology businesses in UK and USA. Almost 30 years experience leading sales and marketing teams. Based on West Coast USA.



## Shareholder\*

Stuart Green (CEO)

Invesco Ltd

Deka Investment

# MAJOR SHAREHOLDERS

## Canaccord Genuity Group Inc.

## Herald Investment Management Ltd

## Stonehage Fleming Investment Management

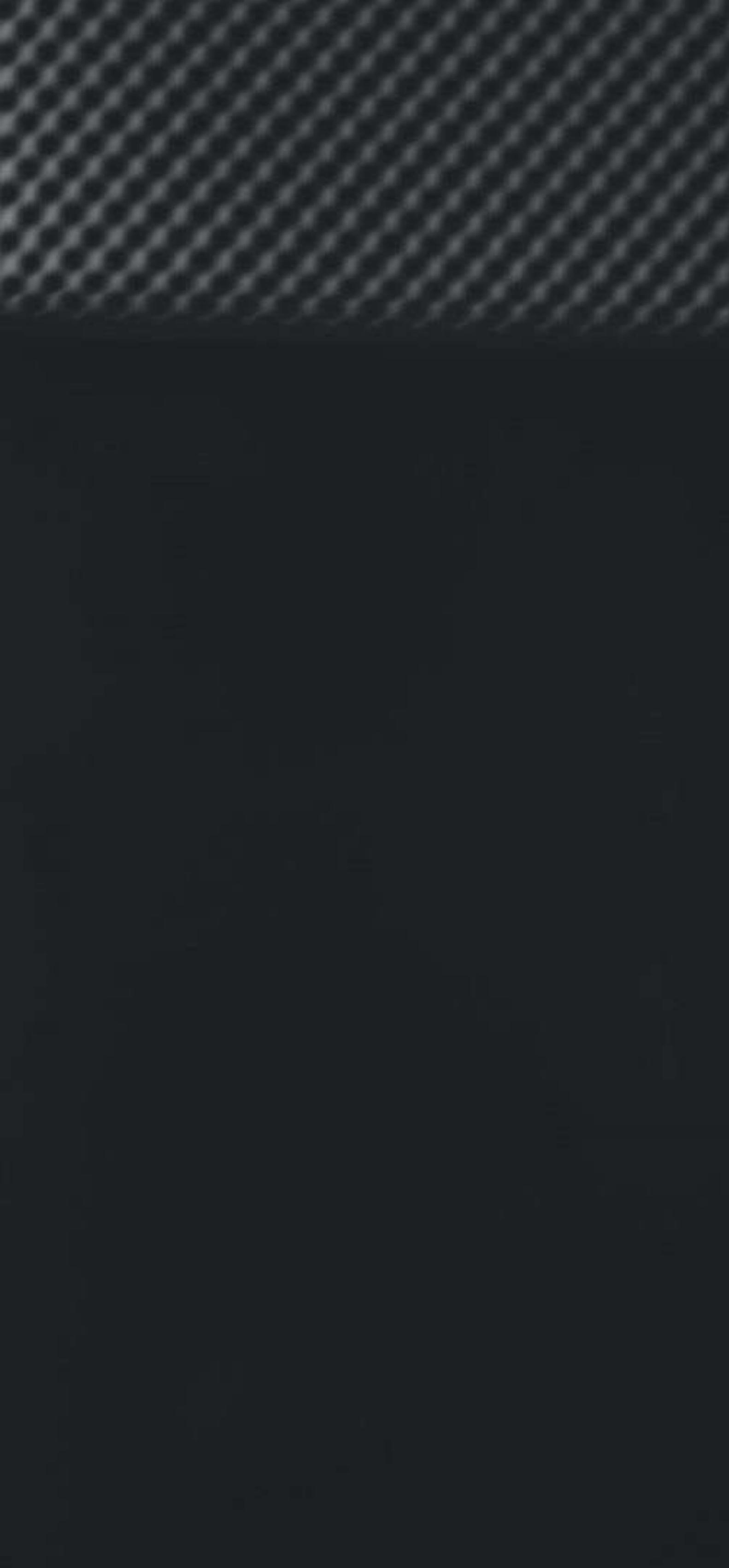
## Janus Henderson Investors

## \* Based on an independent analysis of ZOO's share register as of 31 July 2023.

Issued share capital and total voting rights as of 31 July 2023: 97,763,933 ordinary shares.

|       | No. Shares |  |
|-------|------------|--|
|       | 13,223,616 |  |
|       | 11,458,972 |  |
|       | 9,681,978  |  |
|       | 6,424,607  |  |
| t Ltd | 4,686,739  |  |
|       | 4,510,000  |  |
|       | 3,494,200  |  |
|       |            |  |

| % of | capital |
|------|---------|
|      | 13.53   |
|      | 11.72   |
|      | 9.90    |
|      | 6.57    |
|      | 4.79    |
|      | 4.61    |
|      | 3.57    |



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